

(AUTONOMOUS)

Affiliated to JNTUH, Approved by AICTE, Accredited by NAAC and ISO 9001:2008 Certified Shamshabad - 501 218, Hyderabad, Telangana State, India.

www.vardhaman.org

# **MASTER OF BUSINESS ADMINISTRATION (MBA)**

# ACADEMIC REGULATIONS (VCE-R15) COURSE STRUCTURE AND SYLLABI

**CHOICE BASED CREDIT SYSTEM** 

# (For Batches Admitted From Academic Year 2015-2016)

# PRELIMINARY DEFINITIONS AND NOMENCLATURES

- "Autonomous Institute / College" means an institute / college designated as autonomous institute / college by the University Grants Commission (UGC), as per the UGC Autonomous College Statutes.
- "Academic Autonomy" means freedom to a College in all aspects of conducting its academic programs, granted by the University for promoting excellence.
- "Commission" means University Grants Commission.
- \*AICTE" means All India Council for Technical Education.
- "University" the Jawaharlal Nehru Technological University Hyderabad.
- "College" means Vardhaman College of Engineering, Hyderabad unless indicated otherwise by the context.
- "Programme" means:
  - Master of Business Administration (MBA) degree programme (OR)
  - PG Degree Programme: MBA
- "Course" or "Subject" means a theory or practical subject, identified by its course number and course-title, which is normally studied in a semester. For example, C3001: Management Fundamentals, C3009: Financial Management, etc.

**Table1: Course Code Description** 

| First Digit                    | Second Digit               | Third, Fourth and Fifth Digits |
|--------------------------------|----------------------------|--------------------------------|
| Indicates Program              | Indicates Regulation       | Indicates Course Number        |
| A: B. Tech. B: M. Tech. C: MBA | 1: R11<br>2: R14<br>3: R15 | 001<br>002<br>                 |

P – Practical, L - Lecture Hours, T - Tutorials, C - Credits

# **FOREWORD**

The autonomy is conferred on Vardhaman College of Engineering by UGC based on its performance as well as future commitment and competency to impart quality education. It is a mark of its ability to function independently in accordance with the norms set by the monitoring bodies like UGC and AICTE. It reflects the confidence of the UGC in the autonomous institution to uphold and maintain standards it expects to deliver on its own behalf and thus awards Degrees on behalf of the college. Thus, an autonomous institution is given the freedom to have its own curriculum, examination system and monitoring mechanism, independent of the affiliating University but under its observance.

Vardhaman College of Engineering is proud to win the credence of all the above bodies monitoring the quality in education and has gladly accepted the responsibility of sustaining, if not improving upon the standards and ethics for which it has been striving for more than a decade in reaching its present standing in the arena of contemporary management education. As a follow up, statutory bodies like Academic Council and Board of Studies are constituted under the guidance of the Governing Body of the College and recommendations of the JNTUH to frame the regulations, course structure and syllabi under autonomous status.

The autonomous regulations, course structure and syllabi have been prepared after a prolonged and detailed interaction with several expertise solicited from academics, industry and research, in accordance with the vision and mission of the college in order to produce quality management graduates for the society.

All the faculty, parents and students are requested to go through all the rules and regulations carefully. Any clarifications, if needed, are to be sought, at appropriate time and with principal of the college, without presumptions, to avoid unwanted subsequent inconveniences and embarrassments. The Cooperation of all the stake holders is sought for the successful implementation of the autonomous system in the larger interests of the college and brighter prospects of management graduates.

PRINCIPAL



(AUTONOMOUS)

Affiliated to JNTUH, Approved by AICTE, Accredited by NAAC and ISO 9001:2008 Certified www.vardhaman.org

#### **VISION OF THE COLLEGE:**

To aim at inculcating the spirit of high ambitions, healthy attitudes, discipline and multidimensional excellence in the students and strive to mould them to scale new heights and get their mental horizons enlarged through value-based technical education and congenial study environment.

#### MISSION OF THE COLLEGE:

To sharpen the inherent professional skills of our students to enable them compete in the complex world through our newly evolved quality management system and dedicated staff. The practical oriented education and the research tie-up with industries we provide, tend to promote the intellectual pursuits of the students.

#### **QUALITY POLICY:**

Vardhaman College of Engineering strives to establish a system of quality assurance to continuously address, monitor and evaluate the quality of education offered to students, thus promoting effective teaching processes for the benefit of students and making the College a Centre of Excellence for Engineering and Technological studies.

#### **GOALS:**

- 1. To initiate strategic planning process to review its present plans and goals in identifying thrust areas.
- 2. To tie up with national and international premier organizations for the purpose of exchange of research and innovation through the students and faculty of the Institution.
- 3. To develop consultancy in all disciplines through alliances with research organizations, government establishments, industries and alumni.
- 4. To attain status as the provider of quality education and independent research center.
- 5. To evolve as a Deemed University offering programs of relevance in emerging areas of technology.
- 6. To achieve 100% placement for students.



# (AUTONOMOUS)

Affiliated to JNTUH, Approved by AICTE, Accredited by NAAC and ISO 9001:2008 Certified www.vardhaman.org

# **DEPARTMENT OF MANAGEMENT STUDIES**

#### **VISION OF DMS**

To be an outstanding source that serve as the vital platform to foster a student competent and dynamic to industrial needs.

Further department strives to formulate a tenacious research and teaching atmosphere that responds dynamically to the contemporary issues and obtain managerial solutions.

#### **MISSION OF DMS**

Mentor the students to transform and advance in managerial and administrative practices, entrepreneurial skills through brainstorming, cases studies and research work that augment organization performance

# PROGRAM EDUCATIONAL OBJECTIVES (PEOs)

#### PEO - I

Students will establish themselves as effective professionals by solving real problems through the use of management science knowledge and with attention to team work, effective communication, critical thinking and problem solving skills.

#### PEO - II

Students will develop professional skills that prepare them for immediate employment and for life-long learning in advanced areas of management and related fields.

#### PEO - III

Students will demonstrate their ability to adapt to a rapidly changing environment by having learned and applied new skills and new competencies.

# PEO - IV

Students will be provided with an educational foundation that prepares them for excellence, leadership roles along diverse career paths with encouragement to professional ethics and active participation needed for a successful career.

# PROGRAM OUTCOMES (POs)

# Graduates of the program will posses

- a) Apply conceptual business foundations to solve practical decision-making problems, both individually and as part of teams using techniques such as case analysis, projects and assignments.
- **b)** An ability to develop a systematic understanding of globalization and its impact on people, businesses and the economy.
- c) An ability to demonstrate a critical awareness of current issues (e.g., diversity, social responsibility, sustainability, innovation, knowledge management, etc.) in business and management which is informed by leading edged research and practice in the field.
- d) An ability to function effectively on multidisciplinary teams (Team work).
- e) An ability to analyze a problem, identify, formulate and use the appropriate managerial skills for obtaining its solution.
- f) Recognize and address ethical issues and values and apply them in organizational settings.
- g) An understanding of professional, ethical, legal, financial, marketing, sales, logistical security and social issues and responsibilities (Professional integrity).
- An ability to communicate effectively, both in writing and orally (Speaking / Writing skills).
- i) Use information and knowledge effectively: scanning and organizing data, synthesizing and analysing in order to abstract meaning from information, and to share knowledge.
- j) A Knowledge of contemporary issues (Social awareness).
- k) An ability to use current techniques, skills, and tools necessary for managerial practice (Practical managerial analysis skills).
- An integrated knowledge of and demonstrated ability to perform as management professionals, and will be prepared for continued learning throughout their career. Recognition of the need for, and an ability to engage in continuing professional development and life-long learning (Continuing education awareness).
- m) An ability to recognize the importance of professional development by pursuing postgraduate studies or face competitive

examinations that offer challenging and rewarding careers in management (Successful career and immediate employment).



(AUTONOMOUS)

# **ACADEMIC REGULATIONS**

MBA - Two Year PG Program (For Batches Admitted From Academic Year 2015-2016)

For pursuing Two year PG program of study in Master of Business Administration (MBA) offered by **Vardhaman College of Engineering** on Autonomous status and herein after referred to as VCE:

#### 1. APPLICABILITY

All the rules specified herein after and approved by the Academic council shall be in force and applicable to the students admitted from the academic year 2015-2016 onwards. Any reference to "college" in these rules and regulations stands for **Vardhaman College of Engineering.** 

#### 2. EXTENT

All the rules and regulations, specified herein after shall be read as a whole for the purpose of interpretation and as and when a doubt arises, the interpretation of the Chairman, Academic Council is final. As per the requirements of statutory bodies, The Principal, Vardhaman College of Engineering shall be the Chairman, Academic Council.

#### 3. PROGRAM OFFERED

**Vardhaman College of Engineering,** an autonomous college affiliated to JNTUH, offers Master of Business Administration (MBA) program of study leading to the award of MBA post-graduate degree under the autonomous scheme.

#### 4. ADMISSION

#### 4.1. Admission into first year of two Years MBA degree program of study:

# 4.1.1. Eligibility

Admission to the MBA degree program shall be made subject to the eligibility, qualifications and specialization prescribed by Telangana State Council of Higher Education TSCHE, Government of Telangana.

Admissions shall be made based on the rank secured in ICET examination conducted by Telangana State Council for Higher Education for allotment of a seat by the Convener, ICET subject to reservations prescribed by the University or policies formed by the Government of Telangana from time to time.

#### 4.2. Admission Procedure:

Admissions are made into the first year of two year MBA program as per the stipulations of Telangana State Council of Higher Education (TSCHE), Government of Telangana.

- (a) Category A seats are filled by the Convener, ICET.
- (b) Category B seats are filled by the Management.

# 5. MEDIUM OF INSTRUCTION

The medium of instruction and examination is English for all the courses.

#### 6. DURATION OF THE PROGRAM:

#### 6.1 Normal Duration

MBA program extends over a period of two academic years leading to the Post-graduate Degree of

#### 6.2 Maximum Duration

- 6.2.1 The maximum period within which a student must complete a full-time academic program is 4 years for MBA. If a student fails to complete the academic program within the maximum duration as specified above, he / she will be required to withdraw from the program.
- 6.2.2 The period is reckoned from the academic year in which the student is admitted first time in to the degree programme.

#### 7. SEMESTER STRUCTURE:

The College shall follow semester pattern for the two year MBA degree program for conducting all its curricula. An academic year shall consist of two semesters with semester break after first and third and summer break after second semester. Each semester shall be of 21 weeks duration and this period includes time for course work, examination preparation, and conduct of examinations. Each semester shall have a minimum of 90 working days. The academic calendar is shown in Table 1 is declared at the start of the semester.

The first and second semesters shall have the duration to accommodate a minimum of 16 instructional weeks per semester.

**Table 1: Academic Calendar** 

| FIRST                  | Instruction Period                   | :16 weeks | 18 weeks |  |  |
|------------------------|--------------------------------------|-----------|----------|--|--|
|                        | Mid Semester Tests                   | :2 weeks  | 19 Meek? |  |  |
| SEMESTER<br>(21 weeks) | Preparation & Practical Examinations |           | 1 week   |  |  |
|                        | External Examinations                |           | 2 weeks  |  |  |
|                        | Semester Break                       |           |          |  |  |
|                        | Instruction Period                   | :16 weeks | 18 weeks |  |  |
| SECOND                 | Mid Semester Tests                   | :2 weeks  | 18 weeks |  |  |
| SEMESTER (21 weeks)    | Preparation & Practical Examinations |           | 1 weeks  |  |  |
|                        | External Examinations                |           | 2 weeks  |  |  |
|                        | Summer Vacation                      |           |          |  |  |

#### 8. CREDIT BASED SYSTEM

All the academic programs under autonomy are based on credit system. Credits are assigned based on the following norms:

- 8.1 The duration of each semester will normally be 21 weeks with 5 days a week. A working day shall have 6 periods each of 60 minutes duration.
  - 1 credit per lecture period per week
  - 2 credits for three (or more) period hours of practical
  - 2 credits for industry analysis report and presentation & personal effectiveness seminar
  - 10 credits for project work
- 8.2 The two year curriculum of any MBA programme of study shall have total of 88 credits. The exact requirements of credits for each course will be as recommended by the Board of Studies concerned and approved by the Academic Council.
- 8.3 For courses like industry analysis report and presentation / project work, where formal contact hours

#### 9. METHOD OF EVALUATION

The performance of a student in each semester shall be evaluated subject-wise with a maximum of 100 marks each for theory and 100 marks for practical, on the basis of Internal Evaluation and End Semester Examination.

#### 9.1 Theory Courses

For all lecture based theory courses, the evaluation shall be for 30 marks through internal evaluation and 70 marks through external end semester examination of three hours duration.

Table 3: Method of Evaluation

|                                | Subjective Type Test                      | 20 Marks |  |
|--------------------------------|---|----------|--|
| Continuous Internal Evaluation | Report Writing / Assignment /<br>Tutorial | 10 Marks |  |
| External Evaluation            | End Semester Examination                  | 70 Marks |  |

#### 9.1.1 Internal evaluation

For theory subjects, during the semester there shall be 2 midterm examinations. Each midterm examination consists of subjective test. The subjective test is for 30 marks, with duration of 2 hours. The Mid-Term Examination question paper shall be set with **five** questions out of which **three** are to be answered. All questions carry equal marks. First midterm examination shall be conducted for I – IV units of syllabus and second midterm examination shall be conducted for the remaining portion. The internal marks shall be computed as the average of the two internal evaluations reduced to 20 marks, of two subjective tests.

Ten marks are earmarked for report writing / assignment. There shall be any two of report writing / assignment in every theory course. Marks shall be awarded considering the average of two report writing / assignment in each course. The purpose of including a Report Writing / Assignment in the curriculum is to enhance the communication skills of the students and give exposure to the students on current trends of business.

#### 9.1.2 External Evaluation

The question paper shall be set externally and valued both internally and externally. The external end semester examination question paper in theory subjects will be for a maximum of 70 marks to be answered in three hours duration. For End-Semester examination, the candidate has to answer any five out of eight questions. Each question carries 14 marks. Each theory course shall consist of eight units of syllabus.

The question paper shall be set externally and evaluated both internally and externally. If the difference between the first and second valuation is less than 15 marks, the average of the two valuations shall be awarded, and if the difference between the first and second valuation is more than or equal to 15 marks, third evaluation will be conducted and the average marks given by all three examiners shall be awarded as final marks.

#### 9.2 Practical

Practical shall be evaluated for 100 marks. 30 marks are distributed for internal examination, the remaining 70 marks will be evaluated by the External examiner. A minimum of 50% of maximum marks shall be obtained to earn the corresponding credits.

# 9.3 Industry Analysis and Report Presentation

The Industry Analysis and Report Presentation will be done by the candidate at the end of II semester

under the guidance of a faculty member. Annual reports of successive four years of a public limited company can be studied by the student, alternatively database such as prowess of centre for monitoring Indian Economy (CMIE) can be used.

The report shall be made before an evaluation committee comprising of the Head of the Department or his/her nominee, supervisor. 30 marks will be evaluated internally based on continuous evaluation and report presentation. The remaining 70 marks will be evaluated by the External examiner. A minimum of 50% of maximum marks shall be obtained to earn the corresponding credits.

#### 9.4 Personal Effectiveness Seminar

Personal Effectiveness Seminar will be given by the student at the end of II semester under guidance of faculty members. Out of 100 marks of internal evaluation, 30 marks will be for day to day activities of the student and the remaining 70 marks will be awarded for final presentation given by the student.

#### 9.5 Project Work

Every candidate is required to submit dissertation after taking up a topic approved by the Departmental Committee. The project work shall be evaluated for 200 marks out of which 60 marks for internal evaluation and 140 marks for end-semester evaluation. The project work shall be somewhat innovative in nature, exploring the research bent of mind of the student.

The departmental committee (DC) consists of HOD, Supervisor and two senior faculty in the department. The committee monitors the progress of Project Work. The DC is constituted by the Principal on the recommendations of the department Head. Student shall register for the Project work with the approval of Departmental Committee in the IV Semester. The Departmental Committee (DC) shall monitor the progress of the project work.

In IV semester a mid-course review is conducted by Head of the Department and the project supervisor on the progress of work for 30 marks. On completion of the project a second evaluation is conducted for award of internal marks of another 30 marks before the report is submitted making the total internal marks 60.

Three copies of the dissertation certified in the prescribed form by the supervisor and HOD shall be presented to the Department. One copy is to be sent to library, one copy to be with department and one copy is retained with the student.

The Department shall submit a panel of three experts for a maximum of 5 students at a time. However, the examiners for conducting viva-voce examination shall be nominated by the Controller of Examinations, VCE. The External expert evaluate the candidates work for 140 marks. A minimum of 50% of maximum marks shall be obtained to earn the corresponding credits.

The candidates who fail in viva-voce examinations shall have to re-appear the viva-voce examination after three months. If he fails again in the second viva-voce examination, the candidate has to reregister for the Project Work.

#### 10. ATTENDANCE REQUIREMENTS TO APPEAR FOR THE SEMESTER-END EXAMINATION

- 10.1 A student shall be eligible to appear for semester-end examinations if he acquires a minimum of 75% of attendance in aggregate of all the subjects in a semester.
- 10.2 Condonation of shortage of attendance in aggregate up to 10% (65% and above and below 75%) in each semester may be granted by the College Academic Committee.
- 10.3 Shortage of attendance below 65% in aggregate shall in no case be condoned.
- 10.4 Students whose shortage of attendance is not condoned in any semester are not eligible to take their semester-end examination of that class and their registration shall stand cancelled.
- 10.5 A student will not be promoted to the next semester unless he satisfies the attendance requirements

of the current semester. The student may seek readmission for the semester when offered next. He will not be allowed to register for the subjects of the semester while he is in detention. A student detained due to shortage of attendance, will have to repeat that semester when offered next.

- 10.6 A stipulated fee shall be payable towards condonation of shortage of attendance to the College.
- 10.7 Students can be condoned only 2 times in two year MBA programme for shortage of attendance.
- 10.8 Attendance may also be condoned as per the recommendations of academic council for those who participate in prestigious sports, co-curricular and extra-curricular activities provided as per the Govt. of Andhra Pradesh norms in vogue.

# 11 ACADEMIC REQUIREMENTS FOR PROMOTION / COMPLETION OF REGULAR MBA PROGRAMME OF STUDY The following academic requirements have to be satisfied in addition to the attendance requirements for promotion / completion of regular MBA programme of study.

- i. A student shall be deemed to have satisfied the minimum academic requirements for each theory, and practical, if he secures not less than 40% of marks in the semester-end examination and a minimum of 50% of marks in the sum of the internal evaluation and semester end examination taken together.
- ii. In case of Industry Analysis and Report Presentation/ labs/personal effectiveness seminar a student shall be deemed to have satisfied the minimum academic requirements and earned the credits allotted to each of them if he/she secures not less than 50% of marks.
- iii. In case of project work, a student shall be deemed to have satisfied the minimum academic requirements and earned the credits allotted if he/she secures not less than 50% of marks on the aggregate in the internal evaluation and external end-evaluation taken together.
- iv. A student shall register for all the 88 credits and earn all the 88 credits. Grades obtained in all the 88 credits shall be considered for the award of the class based on aggregate of grades (CGPA).
- v. A student who fails to earn 88 credits as indicated in the course structure within FOUR academic years from the year of their admission shall forfeit their seat in MBA programme and their admission stands cancelled.
- vi. Students who are detained for want of attendance (or) who have not fulfilled academic requirements (or) who have failed after having undergone the course in earlier regulations (or) have discontinued and wish to continue the course are eligible for admission into the unfinished semester from the date of commencement of class work with the same (or) equivalent subjects as and when subjects are offered, and pursue the remaining course work with the academic regulations of the batch into which such students are readmitted. However, all such readmitted students shall earn all the credits of subjects they have pursued for completion of the course.

#### 12. EVALUATION

#### Following procedure governs the evaluation.

- 12.1 Marks for components evaluated internally by the faculty should be submitted to the Controller of Examinations one week before the commencement of the semester-end examinations. The marks for the internal evaluation components will be added to the external evaluation marks secured in the semester-end examinations, to arrive at total marks for any subject in that semester based on which letter grade is given.
- Performance in all the courses is tabulated course-wise and will be scrutinized by the Examination Committee and moderation is applied if needed, based on the recommendations of moderation committee and course-wise marks lists are finalized based on which grade lists are prepared.
- 12.3 Student-wise tabulation is done and student-wise memorandum of grades is generated which is issued to the student.

#### 13. SUPPLEMENTARY EXAMINATION

Supplementary examinations for the odd semester shall be conducted with the regular examinations of even semester and vice versa, for those who appeared and failed in regular examinations. Such of the candidates writing supplementary examinations may have to write more than one examination per day.

#### 14. RE-REGISTRATION FOR IMPROVEMENT OF INTERNAL

Following are the conditions to avail the benefit of improvement of internal marks.

- 14.1 The candidate should have completed the course work and obtained examinations results for I & II semesters.
- 14.2 A candidate shall be given one chance for a maximum of Three Theory subjects for Improvement of Internal evaluation marks for which the candidate has to re-register for the chosen subjects and fulfill the academic requirements.
- 14.3 For each subject, the candidate has to pay a fee equivalent to one third of the semester tuition fee and the amount is to be remitted in the form of D.D in favour of the Principal, Vardhaman College of Engineering payable at Hyderabad along with the requisition through the concerned Head of the Department.
- 14.4 In the event of availing the Improvement of Internal evaluation marks, the internal evaluation marks as well as the End Examinations marks secured in the previous attempt(s) for the re-registered subjects stand cancelled.

#### 15. RE-EVALUATION

Students shall be permitted for re-evaluation of the end semester examination answer scripts within a stipulated period after payment of prescribed fee.

#### 16. TRANSITORY REGULATIONS

Students who are detained for want of attendance (or) who have not fulfilled academic requirements (or) who have failed after having undergone the course in earlier regulations (or) have discontinued and wish to continue the course are eligible for admission into the unfinished semester from the date of commencement of class work with the same (or) equivalent subjects as and when subjects are offered, and pursue the remaining course work with the academic regulations of the batch into which such students are readmitted. A regular student has to satisfy all the eligibility requirements within the maximum stipulated period of four years for the award of MBA Degree.

# 17. TRANSCRIPTS

After successful completion of the entire programme of study, a transcript containing performance of all academic years will be issued as a final record. Transcripts will also be issued, if required, after payment of requisite fee. Partial transcript will also be issued up to any point of study to a student on request, after payment of requisite fee.

#### 18. AWARD OF DEGREE

The degree will be conferred and awarded by Jawaharlal Nehru Technological University, Hyderabad on the recommendations of the Chairman, Academic Council.

#### 18.1 Eligibility

A student shall be eligible for the award of MBA Degree, if he fulfills all the following conditions:

- Registered and successfully completed all the components prescribed in the programme of study to which he is admitted.
- ii. Successfully acquired the minimum required credits as specified in the curriculum corresponding to the branch of study within the stipulated time.
- iii. Obtained not less than 50% of marks (minimum requirement for declaring as passed).

- iv. Has no dues to the college, hostel, and library etc. and to any other amenities provided by the College.
- v. No disciplinary action is pending against him.

#### 18.2 Award of Class

After a student has satisfied the requirement prescribed for the completion of the programme and is eligible for the award of MBA Degree he shall be placed in one of the following three classes Shown in Table 4:

Table 4: Declaration of Class is based on percentage of marks to be secured

| Class Awarded                | Grades to be Secured |                                    |
|------------------------------|----------------------|------------------------------------|
| First Class with Distinction | >7.75 CGPA           | From the                           |
| First Class                  | = 6.75 to <7.75 CGPA | aggregate marks<br>secured for the |
| Pass Class                   | = 6.0 to <6.75 CGPA  | 88 Credits.                        |
| Fail                         | Below 6.0 CGPA       |                                    |

Sometimes, it is necessary to provide equivalence of percentages and/or *Class* awarded with *Grade Point Average (GPA)*. This shall be done by prescribing certain specific thresholds in averages for *Distinction, First Class and Second Class*, as in Table 5.

Table 5: Percentage Equivalence of *Grade Points* (For a 10-Point Scale)

| Grade             | Grade Points (GP) | Percentage of Marks |
|-------------------|-------------------|---------------------|
| O ( Outstanding)  | 10                | ≥ 80 and above      |
| A+ (Excellent)    | 9                 | ≥ 70 and < 80       |
| A (Very Good)     | 8                 | ≥ 60 and < 70       |
| B+ (Good)         | 7                 | ≥ 55 and < 60       |
| B (Above Average) | 6                 | ≥ 50 and < 55       |
| F ( Fail)         | 0                 | Below 50            |
| AB (Absent)       | 0                 | -                   |

# **SEMESTER GRADE POINT AVERAGE (SGPA)**

The SGPA is the ratio of sum of the product of the number of credits with the grade points scored by a student in all the courses taken by a student and the sum of the number of credits of all the courses undergone by a student, i.e.

SGPA (S<sub>i</sub>) = 
$$\sum$$
 (C<sub>i</sub> x G<sub>i</sub>) /  $\sum$ C<sub>i</sub>

Where  $C_i$  is the number of credits of the  $i^{th}$  course and  $G_i$  is the grade point scored by student in the  $i^{th}$  course.

# **CUMULATIVE GRADE POINT AVERAGE (CGPA)**

The CGPA is also calculated in the same manner taking into account all the courses undergone by a student over all the semesters of a programme, i.e.

$$CGPA = \sum (C_i \times S_i) / \sum C_i$$

Where  $S_i$  is the SGPA of the  $i^{th}$  semester and  $C_i$  is the total number of credits in that semester.

# 19. REGISTRATION

Each student has to compulsorily register for course work at the beginning of each semester as per the schedule mentioned in the Academic Calendar. It is absolutely compulsory for the student to register for courses in time.

#### 20. TERMINATION FROM THE PROGRAM

The admission of a student to the program may be terminated and the student is asked to leave the college in the following circumstances:

- i. The student fails to satisfy the requirements of the program within the maximum period stipulated for that program.
- ii. The student fails to satisfy the norms of discipline specified by the institute from time to time.

#### 21. CURRICULUM

- 20.1 For each program being offered by the Institute, a Board of Studies (BOS) is constituted in accordance with AICTE / UGC / JNTUH statutes.
- 20.2 The BOS for a program is completely responsible for designing the curriculum once in three years for that program.

#### 22. WITH-HOLDING OF RESULTS

If the candidate has not paid any dues to the college / if any case of indiscipline / malpractice is pending against him, the results of the candidate will be withheld. The issue of the degree is liable to be withheld in such cases.

#### 23. GRIEVANCES REDRESSAL COMMITTEE

"Grievance and Redressal Committee" (General) constituted by the principal shall deal with all grievances pertaining to the academic / administrative / disciplinary matters. The composition of the complaints cum redressal committee shall be:

Headed by Senior Faculty member
Heads of all departments
A senior lady staff member from each department (if available)

The committee constituted shall submit a report to the principal of the college, the penalty to be imposed. The Principal upon receipt of the report from the committee shall, after giving an opportunity of being heard to the person complained against, submit the case with the committee's recommendation to the Governing Body of the college. The Governing Body shall confirm with or without modification the penalty recommended after duly following the prescribed procedure.

# 24. MALPRACTICE PREVENTION COMMITTEE

A malpractice prevention committee shall be constituted to examine and punish the students who does malpractice / behaves indiscipline in examinations. The committee shall consist of:

Principal
Subject expert of which the subject belongs to
Head of the department of which the student belongs to
The invigilator concerned
In-charge Examination branch of the college

The committee constituted shall conduct the meeting on the same day of examination or latest by next working day to the incidence and punish the student as per the guidelines prescribed by the J N T University, Hyderabad from time to time.

Any action on the part of candidate at the examination like trying to get undue advantage in the performance at examinations or trying to help another, or derive the same through unfair means is punishable according to the provisions contained hereunder. The involvement of the Staff, who are in charge of conducting examinations, valuing examination papers and preparing / keeping records of documents relating to the

examinations in such acts (inclusive of providing incorrect or misleading information) that infringe upon the course of natural justice to one and all concerned at the examination shall be viewed seriously and recommended for award of appropriate punishment after thorough enquiry.

#### 25. AMENDMENTS TO REGULATIONS

The Academic Council of Vardhaman College of Engineering reserves the right to revise, amend, or change the regulations, scheme of examinations, and / or syllabi or any other policy relevant to the needs of the society or industrial requirements etc., without prior notice.

#### 26. STUDENTS' FEEDBACK

It is necessary for the Colleges to obtain feedback from students on their course work and various academic activities conducted. For this purpose, suitable feedback forms shall be devised by the College and the feedback obtained from the students regularly in confidence, by administering the feedback form in print or on-line in electronic form.

The feedback received from the students shall be discussed at various levels of decision making at the College and the changes/improvements, if any, suggested shall be given due consideration for implementation.

#### 27. GRADUATION DAY

The College shall have its own annual *Graduation Day* for the award of Degrees to students completing the prescribed academic requirements in each case, in consultation with the University and by following the provisions in the Statute.

The College shall institute Prizes and Awards to meritorious students, for being given away annually at the *Graduation Day*. This will greatly encourage the students to strive for excellence in their academic work.

#### 28. AWARD OF A RANK UNDER AUTONOMOUS SCHEME

- 28.1 One (1) Merit Rank will be declared only for those students who have been directly admitted in VCE under Autonomous Regulations and complete the entire course in VCE only within the minimum possible prescribed time limit, i.e., 2 years for MBA.
- A student shall be eligible for a merit rank at the time of award of degree in Master of Business Administration, provided the student has passed all subjects prescribed for the particular degree program in first attempt only.
- 28.3 Award of prizes, scholarships, or any other Honours shall be based on the rank secured by a candidate, consistent with the guidelines of the Donor, wherever applicable.

#### 29. CONDUCT AND DISCIPLINE

- 29.1 Each student shall conduct himself / herself in a manner befitting his / her association with VCE.
- 29.2 He / she is expected not to indulge in any activity, which is likely to bring disrepute to the college.
- 29.3 He / she should show due respect and courtesy to the teachers, administrators, officers and employees of the college and maintain cordial relationships with fellow students.
- 29.4 Lack of courtesy and decorum unbecoming of a student (both inside and outside the college), wilful damage or removal of Institute's property or belongings of fellow students, disturbing others in their studies, adoption of unfair means during examinations, breach of rules and regulations of the Institute, noisy and unruly behaviour and similar other undesirable activities shall constitute violation of code of conduct for the student.
- 29.5 Ragging in any form is strictly prohibited and is considered a serious offence. It will lead to the expulsion of the offender from the college.
- 29.6 Violation of code of conduct shall invite disciplinary action which may include punishment such as reprimand, disciplinary probation, debarring from the examination, withdrawal of placement services, withholding of grades / degrees, cancellation of registration, etc., and even expulsion from the college.

- 29.7 Principal, based on the reports of the warden of Institute hostel, can reprimand, impose fine or take any other suitable measures against an inmate who violates either the code of conduct or rules and regulations pertaining to college hostel.
- 29.8 A student may be denied the award of degree / certificate even though he / she have satisfactorily completed all the academic requirements if the student is found guilty of offences warranting such an action.
- 29.9 Attendance is not given to the student during the suspension period.

#### 30. OTHER ISSUES

The quality and standard of engineering professionals are closely linked with the level of the technical education system. As it is now recognized that these features are essential to develop the intellectual skills and knowledge of these professionals for being able to contribute to the society through productive and satisfying careers as *innovators*, *decision makers and/or leaders* in the global economy of the 21st century, it becomes necessary that certain improvements are introduced at different stages of their education system. These include:

- i. Selective admission of students to a programme, so that merit and aptitude for the chosen technical branch or specialization are given due consideration.
- ii. Faculty recruitment and orientation, so that qualified teachers trained in good teaching methods, technical leadership and students' motivation are available.
- iii. Instructional/Laboratory facilities and related physical infrastructure, so that they are adequate and are at the contemporary level.
- iv. Access to good library resources and Information & Communication Technology (ICT) facilities, to develop the student's *mind* effectively.

These requirements make it necessary for the College to introduce improvements like:

- i. Teaching-learning process on modern lines, to provide *Add-On* Courses for *audit/credit* in a number of peripheral areas useful for students' self development.
- ii. Life-long learning opportunities for faculty, students and alumni, to facilitate their dynamic interaction with the society, industries and the world of work.
- iii. Generous use of ICT and other modern technologies in everyday activities.

#### 31. GENERAL

Where the words "he", "him", "his", "himself" occur in the regulations, they include "she", "her", herself".

Note: Failure to read and understand the regulations is not an excuse.

# **COURSE STRUCTURE**



(AUTONOMOUS)

# **SYLLABUS**

# **MBA - MASTER OF BUSINESS ADMINISTRATION**

**REGULATIONS: VCF-15** 

|            | REGULATIONS: VCE-15                              |             |               |                       |                       |           |                   |
|------------|--|-------------|---------------|-----------------------|-----------------------|-----------|-------------------|
| I SEMISTER |  |             |               |                       |                       |           |                   |
|            |  | Periods per |               |                       |                       |           |                   |
|            |  | Week        |               |                       | Scheme of Examination |           |                   |
| Code       | Cubiana  |             | _             | Cuadita               |                       | imum Marl |                   |
| 60004      | Subject  | L+T         | Р             | Credits               | Internal              | External  | Total             |
| C3001      | Management Fundamentals                          | 3+1         | -             | 3                     | 30                    | 70        | 100               |
| C3002      | Research Methodology & Statistical Analysis      | 3+1         | -             | 3                     | 30                    | 70        | 100               |
| C3003      | Managerial Economics                             | 3+1         | -             | 3                     | 30                    | 70        | 100               |
| C3004      | Financial Accounting and Analysis                | 3+1         | -             | 3                     | 30                    | 70        | 100               |
| C3005      | Business Law & Regulations                       | 3+1         | -             | 3                     | 30                    | 70        | 100               |
| C3006      | Business Environment                             | 3+1         | -             | 3                     | 30                    | 70        | 100               |
| C3007      | Business Communication Lab                       | -           | 3             | 2                     | 30                    | 70        | 100               |
| C3008      | IT for Managers                                  | -           | 3             | 2                     | 30                    | 70        | 100               |
|            | TOTAL  | 18+6        | 6             | 22                    | 240                   | 560       | 800               |
| II SEMIS   | TER  |             |               | •                     | •                     |           |                   |
|            | Periods per                                      |             |               |                       |                       |           |                   |
|            |  | Week        |               | Scheme of Examination |                       |           |                   |
|            |  |             |               |                       |                       |           |                   |
| Code       | Subject  |             |               | Credits               | Maximum Marks         |           | ks                |
|            |  | L+T         | P             |                       | Internal              | External  | Total             |
| C3009      | Financial Management                             | 3+1         | -             | 3                     | 30                    | 70        | 100               |
| C3010      | Marketing Management                             | 3+1         | -             | 3                     | 30                    | 70        | 100               |
| C3011      | Human Resource Management                        | 3+1         | -             | 3                     | 30                    | 70        | 100               |
| C3012      | Organizational Behavior                          | 3+1         | _             | 3                     | 30                    | 70        | 100               |
| C3013      | Quantitative Analysis For Business Decisions     | 3+1         | _             | 3                     | 30                    | 70        | 100               |
| C3014      | Management Information System                    | 3+1         | _             | 3                     | 30                    | 70        | 100               |
| C3014      | Personal Effectiveness – Seminar                 | -           | 3             | 2                     | 100                   |           | 100               |
|            |  |             |               |                       |                       | - 70      |                   |
| C3016      | Industry Analysis and Report Presentation  TOTAL | 18+6        | 3<br><b>6</b> | 2<br><b>22</b>        | 30<br><b>310</b>      | 70        | 100<br><b>800</b> |
|            |  |             |               |                       | I 21A                 | 490       | i onn             |

| III SEMISTER               |                                      |                     |      |             |                       |                       |       |          |    |
|----------------------------|--------------------------------------|---------------------|------|-------------|-----------------------|-----------------------|-------|----------|----|
|                            |                                      | Periods per<br>week |      |             | Scheme of Examination |                       |       |          |    |
| Code                       | Subject                              |                     |      | Credits     | Maximum Marks         |                       |       |          |    |
|                            |                                      | L+T                 | Р    |             | Internal              | External              | Total |          |    |
| C3017                      | International Business               | 3+1                 | -    | 3           | 30                    | 70                    | 100   |          |    |
| C3018                      | Production and Operations Management | 3+1                 | -    | 3           | 30                    | 70                    | 100   |          |    |
| C3019                      | Strategic Management                 | 3+1                 | -    | 3           | 30                    | 70                    | 100   |          |    |
|                            | OPEN ELECTIVE                        | 4+1                 | -    | 4           | 30                    | 70                    | 100   |          |    |
|                            | PROFESSIONAL ELECTIVE- I             | 3+1                 | -    | 3           | 30                    | 70                    | 100   |          |    |
| PROFESSIONAL ELECTIVE- II  |                                      | 3+1                 | -    | 3           | 30                    | 70                    | 100   |          |    |
| PROFESSIONAL ELECTIVE- III |                                      | 3+1                 | -    | 3           | 30                    | 70                    | 100   |          |    |
| TOTAL                      |                                      | 22+7                | -    | 22          | 210                   | 490                   | 700   |          |    |
| IV SEMI                    | STER                                 |                     |      | _           |                       |                       |       |          |    |
|                            |                                      | Periods per         |      | Periods per |                       | Scheme of Examination |       | ation    |    |
| Code                       | Subject                              | we                  | week |             | week Cı               |                       | Max   | imum Mar | ks |
|                            |                                      | L+T                 | Р    |             | Internal              | External              | Total |          |    |
| C3037                      | Entrepreneurship Development         | 3+1                 | -    | 3           | 30                    | 70                    | 100   |          |    |
| PROFESSIONAL ELECTIVE- IV  |                                      | 3+1                 | -    | 3           | 30                    | 70                    | 100   |          |    |
|                            | PROFESSIONAL ELECTIVE- V             |                     | -    | 3           | 30                    | 70                    | 100   |          |    |
| PROFESSIONAL ELECTIVE- VI  |                                      | 3+1                 | -    | 3           | 30                    | 70                    | 100   |          |    |
| C3050                      | Project Work                         |                     | 12   | 10          | 60                    | 140                   | 200   |          |    |
| TOTAL                      |                                      |                     | 12   | 22          | 180                   | 420                   | 600   |          |    |

(AUTONOMOUS)
SYLLABUS
MBA - MASTER OF BUSINESS ADMINISTRATION

**REGULATIONS: VCE-15** 

# **OPEN ELECTIVE**

| Code  | Subject                               |
|-------|---------------------------------------|
| C3020 | Cost and Management Accountancy       |
| C3021 | Logistics and Supply chain Management |
| C3022 | Total Quality Management              |
| C3023 | Technology Management                 |
| C3024 | National Service Scheme (NSS)         |
| C3051 | Intellectual Property Rights          |

|       | PROFESSIONAL ELECTIVES                                 |               |   |  |  |  |
|-------|--|---------------|---|--|--|--|
|       | ELECTIVE - I   | ELECTIVE – II |   |  |  |  |
| Code  | Subject  | Code Subject  |   |  |  |  |
| C3025 | Consumer Behavior and Customer Relationship Management | C3029         | Service Marketing Management              |  |  |  |
| C3026 | Security Analysis and portfolio Management             | C3030         | Financial Institutions and Markets        |  |  |  |
| C3027 | Training and Development                               | C3031         | Compensation and Reward Management        |  |  |  |
| C3028 | Cyber Intelligence                                     | C3032         | Enterprise Resource Planning              |  |  |  |
|       | ELECTIVE - III   | ELECTIVE – IV |   |  |  |  |
| Code  | Subject  | Code          | Subject                                   |  |  |  |
| C3033 | Retail Management                                      | C3038         | International Marketing                   |  |  |  |
| C3034 | Financial Risk Management                              | C3039         | Banking and Insurance                     |  |  |  |
| C3035 | Performance Management                                 | C3040         | Industrial Relations                      |  |  |  |
| C3036 | Information Systems, Control and Audit                 | C3041         | Decision Support System                   |  |  |  |
|       | ELECTIVE – V   |               | ELECTIVE – VI                             |  |  |  |
| Code  | Subject  | Code Subject  |   |  |  |  |
| C3042 | Sales and Distribution Management                      | C3046         | Advertising & Brand Management            |  |  |  |
| C3043 | International Finance                                  | C3047         | Strategic Investment and Finance Decision |  |  |  |
| C3044 | Strategic Human Resource Management                    | C3048         | Change Management                         |  |  |  |
| C3045 | Data Mining and Data Warehousing                       | C3049         | E – Business                              |  |  |  |

#### **I SEMESTER**

#### **MANAGEMENT FUNDAMENTALS**

Course Code: **C3001**L T P C

3 1 - 3

#### UNIT-I

**INTRODUCTION TO MANAGEMENT:** Definition, types of managers, mintzberg managerial roles, functions of management, administration vs. management.

#### **UNIT-II**

A Brief History of Management: Classical Theory-Scientific Management, Administrative Theory, Behavioural Theory, Integrative Perspective – Systems Theory, Socio technical Theory, Contingency Theory, Comparing Theories.

#### UNIT - III

**Planning:** Nature and Importance, Types of planning, Levels of planning, Process – MBO: Process – Advantages and Disadvantages – MBO in Indian Context; Decision making – Significance - Types - Decision making process – Modern Approaches- Evaluating Decisions.

#### UNIT - IV

**Organizing:** Nature of organizing- Formal and Informal – Organization levels and span of management- Organizational structure and Process; Departmentation - Modern Organizational Structures – Characteristics; Line and Staff concepts - Delegation, Centralization and Decentralization of authority;

#### UNIT - V

**Staffing:** Definition – Human Resource Planning - Principles, Process – Employee Turnover – Recruitment and Selection – Performance Appraisal.

# UNIT - VI

**Directing:** Meaning, Assumptions of Human Behaviour, Theory X and Theory Y; Leadership: Definition, Dimensions – Leader Vs Manager – leadership behavior and styles – Recent approaches to leadership; Managerial Grid.

#### UNIT - VII

**Communication:** Organizational Communication and Information Technology, Interpersonal Communication Process and Communication Barriers, Message Transmission Channels.

# UNIT - VIII

**Controlling:** Nature and importance – Process – Feedback system – Requirements for effective control – Control techniques.

#### **TEXT BOOKS:**

- 1. Stephen Robbins, Mary Coulter (2009), Management, Prentice Hall of India.
- 2. Koontz, Weihrich (2009), Principles of Management, Tata McGraw Hill, New Delhi.

- 1. Meeenakshi Gupta: "Principles of Management", PHI Private Limited, New Delhi, 2009.
- 2. Udai Pareek Raju (2009), Management Text and Cases, Prentice Hall of India.
- 3. Dilip Kumar Battacharya, Principles of Management, Pearson, 2012.
- 4. V.S.P.Rao, Management Text and Cases, Excel, Second Edition, 2012.
- 5. Deepak Kumar Bhattacharyya, Principles of Management-text and cases, Pearson, 2012.

#### **I SEMESTER**

#### **RESEARCH METHODOLOGY AND STATISTICAL ANALYSIS**

Course Code: **C3002**L T P C

3 1 - 3

#### UNIT - I

**RESEARCH METHODOLOGY:** Introduction-Topic-Review of Literature-ResearchGaps-ResearchQuestions-Objectives-Hypotheses-Scope of the study-Period of the study-SamplingTechniques-DataCollection-Primarydata—Questionnaire design-Secondary data-Data Analysis-Limitations of the study-Appendix-References.

#### UNIT - II

**STATITICAL TOOLS:** Measures of Central Tendency: Mean, Median and Mode. Measures of Dispersion, Range, Standard deviation and Variance, Coefficient of variation, Measure of Skewness.

#### UNIT - III

INDEX NUMBERS: Laspeyres's index, Paasche's index, Fischer's ideal index, time reversal factor reversal tests.

#### **UNIT-IV**

**CORRELATION AND REGRESSION ANALYSIS**: Method of least squares, regression vs. correlation, correlation vs. determination. Types of correlation and their specific applications.

#### **UNIT-V**

**TIME SERIES ANALYSIS:** Time series, utility of time series, components of time series. Measurement of trend through method of least squares, moving averages, and graphical methods.

#### **UNIT - VI**

**STATISTICAL INFERENCE – I:** Introduction to null hypothesis vs. alternative hypothesis, type I error and type II errors, critical region, procedure for testing of hypothesis, tests of hypothesis for single mean, difference of means.

#### **UNIT - VII**

STATISTICAL INFERENCE - II: Test of hypothesis for the single proportion and Difference of proportions

#### UNIT - VIII

**STATISTICAL INFERENCE – III:** Tests of significance for small samples, application, t-test, ANOVA-one way and two way classifications and Chi-square test, F test, association of attributes and inferences.

# **TEXTBOOK**

1. Glyn Davis & Branko Pecar, "Business Statistics Using Excel" Oxford University Press, 2012.

#### **REFERENCES:**

- 2. J.K.Sharma "Business Statistics-Problems and Solutions" Pearson, 2010.
- 3. PNArora "Comprehensive Statistics Methods" S.Chand,2012.
- 4. Sharma"Business Statistics" Pearson, 2012.
- 5. Donald R Cooperet.al. Business Research Methods, TMH, 11/e2013.
- 6. Zikmund, Business Research Methods, Cengage, 2012.

#### **I SEMESTER**

# **MANAGERIAL ECONOMICS**

Course Code: **C3003**L T P C

3 1 - 3

#### UNIT - I

**INTRODUCTION TO ECONOMICS:** Economic and non -economic activities, definition, nature and scope of managerial economics, functions of managers - decision making and forward planning, objective of firms - traditional (profit maximization), modern (sales and revenue maximization) and behavioral (utility maximization) theories, value maximization vs profit maximization. Economic optimization -constrained and unconstrained optimization problems.

#### UNIT - II

**THEORIES OF DEMAND**: Demand Analysis -meaning and determinants of demand, law of demand and exceptions to the law. Elasticity of demand –price, income, cross and promotional elasticity of demand. Methods of measurement of elasticity.

#### **UNIT - III**

**FORECASTING OF DEMAND & SUPPLY:** Meaning, purpose, significance and methods of demand forecasting, features of a good forecasting method. Supply analysis -meaning and determinants of supply, law of supply and elasticity concepts.

#### **UNIT-IV**

**PRODUCTION ANALYSIS:** Theory of production -Meaning and factors of production, production function with one variable input (law of variable proportion), with two variable inputs (law of returns to scale).

#### UNIT - V

**COST ANALYSIS & BREAKEVEN ANALYSIS:** Theory of cost -different cost concepts and different relations between cost and output in short run and long run. Managerial uses of revenue and cost concepts (break-even point).

#### **UNIT - VI**

**MARKET ANALYSIS & PRICING:** Classification of markets (location, time and competition based markets), equilibrium price and output determination in perfect market, monopoly, oligopoly and monopolistic markets. Pricing methods and strategies

# **UNIT - VII**

**MACRO CONCEPTS FOR BUSINESS DECISIONS:** National income -concept and various methods of measurements, inflation - types and causes of inflation, measurement of inflation, Philips curve and steps to control inflation.

# UNIT - VIII

BUSINESS CYCLES & PROFIT THEORIES: Causes and measures to control business cycles. Theories of profit.

#### **TEXT BOOKS:**

1. Petersen Craig. H (2009), Managerial Economics, 4<sup>th</sup> edition, Pearson Education.

- 1. Dean, Joel (2009), Managerial Economics, Prentice Hall of India.
- 2. Trivedi M.L, Jhinghan. M. L (2009), *Managerial Economics, Theory and Applications*, Tata McGraw Hill, New Delhi.
- 3. G. Sunitha (2010), Managerial Economics, student helpline Publishing House Private Limited, Hyderabad.
- 4. Mithani. D. M (2009), Principles of Economics, Himalaya Publishing House.

#### **I SEMESTER**

#### FINANCIAL ACCOUNTING AND ANALYSIS

Course Code: C3004 L T P C

3 1 - 3

#### UNIT - I

**INTRODUCTION TO ACCOUNTING**: Importance, objectives and principles, accounting concepts and conventions, and the Generally Accepted Accounting Principles (GAAP).

#### UNIT - II

**THE ACCOUNTING PROCESS:** Overview, books of original record, journal and ledger, trial balance, classification of capital and revenue expenses, final accounts with adjustments.

#### **UNIT - III**

**VALUATION OF FIXED ASSETS:** Tangible vs. intangible assets, advantages and limitations of depreciation, depreciation of fixed assets and methods of depreciation.

#### **UNIT - IV**

**INVENTORY VALUATION:** Inventory control, objectives methods of inventory valuation (LIFO, FIFO, HIFO, simple average, weighted average)

#### UNIT - V

**ISSUE OF SHARES AND DEBENTURES:** Entries for issue of shares, forfeiture and re issue of forfeited shares. Issue of shares at discount and premium, issue and redemption of debentures, Meaning of redemption, redemption out of capital and profits.

#### **UNIT-VI**

**FINANCIAL ANALYSIS-I:** Statement of changes in working capital, funds from operations, paid cost and unpaid costs. Distinction between cash profits and book profits. Preparation and analysis of funds flow statement.

# **UNIT - VII**

**FINANCIAL ANALYSIS -II**: Analysis and interpretation of financial statements from investor and company point of view, horizontal analysis and vertical analysis of company financial statements. Liquidity, leverage, solvency and profitability ratios, DU pont chart, a case study on ratio analysis.

#### **UNIT - VIII**

**ACCOUNTING STANDARDS ISSUED BY ICAI**: (Focus on importance of standards to give a general view on financial accounting practices), creative financial practices and issues related to quality of disclosures in reported earnings, window dressing and limitations of financial statements.

#### **TEXT BOOKS:**

1. Dr. S. N. Maheshwari, Dr. S. K. Maheshwari (2009), *Financial Accounting*, Vikas Publishing House Private Limited, New Delhi.

- 1. S. P. Jain, K. L. Narang (2009), *Financial Accounting*, 10<sup>th</sup> edition, Kalyani Publication, New Delhi.
- 2. R. Narayanaswamy (2008), Financial accounting: A managerial perspective, Prentice Hall of India.
- 3. Ambrish gupta (2009), Financial Accounting Management An Analytical Perspective, Pearson Education.
- 4. S. E. V. Subrahmanyam (2011), *Financial Accounting and Analysis*, student helpline Publishing House Private Limited, Hyderabad.

#### **I SEMESTER**

#### **BUSINESS LAW AND REGULATIONS**

Course Code: **C3005**L T P C

3 1 - 3

#### UNIT-I

**LAW OF CONTRACT - 1872:** Nature of contract and essential elements of valid contract, offer and acceptance, consideration, capacity to contract and free consent. Discharge of contracts, remedies for breach of contract.

#### UNIT - II

**LAW OF AGENCY** – How agency is constituted, Appointment of agents, classification of agents, rights, duties and liabilities of agent and principal, termination of agency.

#### UNIT - III

**CONTRACT OF SALES ACT – 1930:** Definition of goods, document of the title to goods, property, Sale and agreement to sell, essentials of a valid sale, agreement to sell, hire purchase agreement, conditions and warranties, performance of contract of sale.

#### **UNIT-IV**

**NEGOTIABLE INSTRUMENT ACT - 1881**: Definition and characteristics of negotiable instrument, Promissory note – definition and essential elements, Bills of exchange - definition and essential elements, Cheque – definition and essential elements, types of cheques, Parties to negotiable instruments – holder and holder in due course, discharge of parties from liability.

#### UNIT - V

**CONSUMER PROTECTION ACT – 1986:** Objects and reasons, meaning of consumer, Goods, Service, Consumer dispute, complainant, unfair trade practice, Consumer disputes redressal agencies – District forum, State commission and National Commission.

#### UNIT - VI

**COMPANIES ACT - 1956**: Definition, characteristics of a company, Registration and certification of incorporation – procedure and effects of incorporation, Company Meeting – General meetings, class meetings, meetings of creditors and debenture holders, meetings of directors or Board meeting.

#### UNIT - VII

**COMPANY MANAGEMENT**: Appointment of Directors – Board meetings, Central Government, proportional representations, Removal of Directors – Shareholders, Central Government, Company Law Board, Powers, rights, duties and liabilities of directors, Winding of Company.

#### **UNIT - VIII**

**DIRECT TAX:** Income Tax Act-1961- important provisions of Income Tax Act - Assessment year, Assesses, Gross total income, Procedure for advanced payment of tax and tax deducted source salary and other than salary.

#### **TEXT BOOKS:**

- 1. K.R. Bulchandani (2008), *Business law for management*, 5<sup>th</sup> edition, Himalaya Publishing Private Limited, New Delhi.
- 2. N. D. Kapoor (2009), Mercantile Law, sultan chand & sons, New Delhi.

- 1. Akhileshwar patahak (2009), Legal aspects of business, 3<sup>rd</sup> edition, Tata Mc graw Hill, New Delhi, India.
- 2. Tulsani (2008), Business law, Tata Mc graw Hill, New Delhi.
- 3. Sivaram Prasad (2011), Business Law, student helpline Publishing House Private Limited, Hyderabad.
- 4. K. R. Bulchandani (2006), Business Law for Management, Himalaya Publishing House, New Delhi

#### **I SEMESTER**

#### **BUSINESS ENVIRONMENT**

Course Code: **C3006**L T P C

3 1 - 3

#### UNIT - I

**INDUSTRIAL POLICIES:** A brief review of industrial policies since independence, industrial policy of 1991 and recent developments, policy on foreign direct investment in Indian industry, policy on public private partnerships.

#### UNIT - II

REGIONAL TRADE BLOCKS: ASEAN, NAFTA, SAARC, and BRICS, GATT, - genesis and functions.

#### **UNIT - III**

**FISCAL POLICY:** Public revenues, public expenditure, public debt, development activities financed by public expenditure, an evaluation of recent fiscal policy of government of India, highlights of budget.

#### **UNIT-IV**

**MONETARY POLICY:** Demand and supply of money, objectives of monetary and credit policy, recent trends, Role of finance commission.

#### UNIT - V

**INDIA'S TRADE POLICY:** Magnitude and direction of Indian international trade, bilateral and multi lateral trade agreements, EXIM policy, and role of EXIM bank.

#### **UNIT - VI**

**BALANCE OF PAYMENTS:** Structure, major components, causes for disequilibrium in balance of payments, correction measures. Impact of new economic policy on BOP, recent trends.

#### **UNIT - VII**

**WORLD TRADE ORGANIZATION:** Nature and scope, organization and structure, trading blocks, role and functions of WTO in promoting world trade, principles fallowed, agreements in the Uruguay round including TRIPS, TRIMS, and GATS. Disputes settlement mechanism, dumping and anti dumping measures, critical review of WTO functioning.

#### **UNIT - VIII**

**MONEY MARKETS AND CAPITAL MARKETS:** Features and components of Indian financial systems, objectives, features and structure of money markets and capital markets, reforms and recent development, stock exchanges, investor protection and role of SEBI.

#### **TEXT BOOKS:**

1. Francis Cherunilam (2009), International Business: Text and Cases, Prentice Hall of India.

- 1. K. V. Sivayya, V. B. M Das (2009), Indian Industrial Economy, Sultan Chand Publishers, New Delhi, India.
- 2. Sundaram, Black (2009), International Business Environment Text and Cases, Prentice Hall of India, New Delhi, India
- 3. Chari. S. N (2009), International Business, Wiley India.
- 4. E. Bhattacharya (2009), International Business, Excel Publications, New Delhi.
- 5. N. Gunanath Naidu (2010), *Business Environment*, Studentshelpline Publishing House Private Limited, Hyderabad.

#### **I SEMESTER**

#### **BUSINESS COMMUNICATION LAB**

Course Code: **C3007 L** T P C

- - 3 2

#### LIST OF EXERCISES:

- 1. **FEATURES OF INDIAN ENGLISH**: Correction of sentences, structures, tenses, ambiguity, idiomatic distortions
- 2. **INFORMAL CONVERSATION VS FORMAL:** Expression verbal and non verbal communication, barriers to effective communication, kinetics
- 3. **TYPES OF COMMUNICATION**: Oral, aural, writing and reading, word power, vocabulary, jargon, rate of speech, pitch, tone clarity of voice
- 4. **MANAGEMENT PRESENTATIONS:** Types of presentation, video conferencing, participation in meetings, chairing sessions
- 5. **FORMAL AND INFORMAL INTERVIEWS**: Ambience and polemics, interviewing in different settings and for different purposes e.g. eliciting and giving information, recruiting, performance appraisal
- 6. **WRITTEN COMMUNICATION**: Differences between spoken and written communication, features of effective writing such as clarity brevity, appropriate tone clarity, balance etc. GMAT, TOEFL models
- 7. **LETTER WRITIN:** Business letters, pro forma culture, format, style, effectiveness, promptness, analysis of sample letters collected from industry, email, fax
- 8. **BUSINESS AND TECHNICAL REPORT WRITING**: Types of reports, progress reports, routine reports, annual reports, format, analysis of sample reports from industry, synopsis and thesis writing

- Andre J. Rutherford (1992), Basic Communication Skills for Technology, Pearson Education Asia, New Delhi
- 2. J Katyayani, B Sudhir (2011), Business Communication and Soft Skills, Studentshelpline Publishing House Private Limited, Hyderabad.
- 3. RK Madhukar (2009), Business Communication, Vikas Publishing House Private Limited, New Delhi.
- 4. Rajendra Pal, J. S. Korlahhi (2008), *Essentials of Business Communication*, Sultan Chand and Sons, New Delhi.
- 5. Edmund H. weiss (2009), *Writing Remedies Practical Exercises for Technical Writing,* Universities Press, Hyderabad.

#### **I SEMESTER**

#### **IT FOR MANAGERS**

Course Code: **C3008**L T P C

- - 3 2

The Objective of this laboratory course is to provide hands on experience to students in using computers for data organization and addressing business needs. There is also stress on use of statistical package for analysis of business data and its proper interpretation using SPSS. The exposure to PROWESS developed by Centre for Monitoring Indian Economy is with a view to make students aware of data bases of Indian Companies and enables them to work on mini projects and think of topic for their final year project.

#### LIST OF EXERCISES:

- 1. **COMMUNICATION MEDIA:** Types of network, net work topologies, network protocols, introduction to internet e-mail
- 2. MS ACCESS: Tables and gueries, MS power point introduction, creation of slides.
- 3. **EXPERIMENTS COVERING BASICS OF SQL**: PL/SQL, SQL statements, views, joins, constraints, operators, indexes, functions.
- 4. **PL/SQL BLOCK STRUCTURES**: Procedures, practice exercises using SQL statements on the following aspects employee payroll data, purchase order of a book company, inventory management.
- 5. **OVERVIEW OF MS-EXCEL FEATURES**: Creating worksheet, entering and editing text, entering and editing formulas. Hands on experience with prowess of CMIE and a few simple exercises on ratio analysis using the package.
- 6. **OVERVIEW OF SPSS**: Uses, data analysis, making students / learn familiar with main menu and other features of SPSS package.
- 7. Exercises on SPSS package

#### 8. EXERCISES:

- Test-1: Creating and Editing a Data File.
- Test-2: Cross Tabulation and chi-Square Analyses.
- Test-3: The one-way ANOVA procedure: one-way Analysis of variance.
- Test-4: Bi-variate Correlation: Bi-variate correlation, partial correlations and the correlation matrix. Test-Test-
- 5: Multidimensional scaling.

- 1. Peter Norton (2008), Introduction to Computers, 8th edition, Tata McGraw Hill, New Delhi.
- 2. Madana Mohana. R (2011), *Information Technology,* Studentshelpline Publishing House Private Limited, Hyderabad.
- 3. V. Rajaraman (2009), Introduction to Information Technology, Prentice Hall of India.
- 4. Efraim Turban, R. Kelly Rainer, Richard E. Potter (2006), *Introduction to Information Technology*, Wiley –
- 5. Ron Mansfield (2008), Working in Microsoft Office, Tata McGraw Hill, New Delhi.
- 6. Scott Urman, Ron Hardman (2009), Oracle Database10g, PL/SQL Programs, Tata McGraw Hill, New Delhi.

#### **II SEMESTER**

#### FINANCIAL MANAGEMENT

Course Code: **C3009**L T P C

3 1 - 3

#### UNIT - I

**INTRODUCTION:** Nature, scope and objectives of financial management, profit maximization vs wealth maximization. EPS maximization, finance functions, financial planning and forecasting, role of financial manager, time value of money - present value, future value of money and the basic valuation models.

#### UNIT - II

**CAPITAL BUDGETING:** Nature and techniques of capital budgeting - payback period, accounting rate of return. Discounted cash flow techniques-net present value, profitability index and internal rate of return, cases in capital budgeting.

#### **UNIT - III**

**COST OF CAPITAL:** Concept and measurement of cost of capital, debt vs equity, cost of equity, preference shares, equity capital and retained earnings, weighted average cost of capital and marginal cost of capital, importance of cost of capital in capital budgeting decisions.

#### UNIT - IV

**CAPITAL STRUCTURE:** Factors affecting capital structure, theories of capital structure (NI, NOI, MM and traditional approach), capital structure vs financial structure, financial leverage, operating leverage and composite leverage .EBIT-EPS analysis.

#### UNIT - V

**DIVIDEND DECISION AND VALUATION OF THE FIRM:** Factors affecting dividend policy, dividend and valuation of the firm, the basic models, MM hypothesis, declaration and payment of dividends, bonus share, rights issue, share splits, reverse split, Walter model and Gordon model.

# **UNIT - VI**

**WORKING CAPITAL MANAGEMENT**: Components of working capital, gross vs net working capital, determinants of working capital, operating cycle approach, estimation of working capital, financing of working capital through bank finance and trade credit, recommendations of tandon and daheja committee on working capital, cases.

#### **UNIT - VII**

**MANAGEMENT OF CURRENT ASSETS - I:** Management of cash, basic strategies for cash management, cash budget, and cash management techniques process.

#### UNIT - VIII

**MANAGEMENT OF CURRENT ASSETS II:** Marketable securities - characteristics selection criteria, marketable securities alternatives - management of receivables and management of inventory.

#### **TEXT BOOKS:**

- 1. Prasanna Chandra (2009), *Financial Management*, Tata McGraw Hill, New Delhi.
- 2. Khan, Jain (2009), *Financial Management*, Tata McGraw Hill, New Delhi.

- 1. MacMillan, Jim (2009), Financial Management, Oxford University Press, New Delhi.
- 2. Paresh P. Shah (2009), Financial Management, Wiley India, New Delhi.
- 3. James C. Van Horne (2009), Financial Management and Policy, Prentice Hall of India, New Delhi, India.
- 4. Vyuptakesh Sharn (2009), Fundamentals of Financial Management, Pearson Education, New Delhi, India.

#### **II SEMESTER**

#### MARKETING MANAGEMENT

Course Code: **C3010**L T P C

3 1 - 3

#### UNIT - I

**INTRODUCTION TO MARKETING:** Understanding marketing management, developing marketing strategies and plans, marketing concept, product concept, experience concept, service concept, green marketing, efficiency vs. effectiveness, limitations of marketing concepts, marketing orientation and business performance, gathering information and scanting environment.

#### UNIT - II

**MARKETING RESEARCH:** Need for marketing research, types of marketing research, stages of marketing research, marketing environment, customer value proposition, customer satisfaction and value, customer retention, consumer profitability, emerging dimensions of marketing, Indian and global perspective.

#### **UNIT - III**

**SEGMENTATION:** Non segmented markets, purpose of segmentation, types of segmentation, targeting and positioning. Segmentation and market entry, target market selection, strategies of target marketing, analyzing business market, analyzing consumer market and market segmentation.

#### **UNIT-IV**

**MARKETING MIX - I:** Creating customer value, satisfaction and loyalty, product management, business product and consumer product, technology products, commodity products, customized products, product line and product mix, managing product line and brands.

#### **UNIT-V**

**PRODUCT LIFE CYCLE**: PLC excessive product variants, product line portfolios, product recalls, setting product strategies. Pricing strategies, methods of pricing factors influencing pricing decisions, pricing cues, consumption and pricing, price sensitivity, price imitating price changes, price wars, product mix pricing, ingredient branding, packaging and labeling strategies, direct marketing.

UNIT - VI

**MARKETING MIX** - **II:** Designing and managing services, marketing strategies for service firms, distinctive characteristics of services, customer relationship, communicating value, role of marketing communication, developing effective communication, marketing communication mix, managing the integrated marketing communication process, managing mass communication.

# **UNIT - VII**

**CHANNELS OF DISTRIBUTION:** Distribution designing, marketing channels and value networks, importance and role of distribution in marketing, channel design decision, channel management decisions, channel integration systems, ecommerce, conflict cooperation and competition, retailing, wholesaling, logistics.

#### **UNIT - VIII**

MANAGING PERSONAL COMMUNICATION: Word of mouth, designing sales force, direct marketing techniques, internet marketing, new product options and development, development to commercialization, consumer adoption process, tapping global markets, developed vs developing markets, managing holistic marketing organization, socially responsible marketing, internal marketing, global marketing, rural consumer behavior, pricing and distribution decisions, future of marketing. Effective communication and promotional mix, managing advertising, personal selling, sales promotion, public relations, publicity.

#### **TEXT BOOKS:**

- 1. V. S. Ramaswamy, S. Namakumari (2009), *Marketing management: global perspective, Indian context,* Macmillan, New Delhi.
- 2. Philip Kotler (2009), Marketing Management, Pearson Education, Asia.

Page | 31

- Rajan Saxena (2009), Marketing Management, Tata McGraw Publishing Company, New Delhi.
- W. J. Stanton, Michael J. Etzel, Bruce J. Walker (2009), Fundamentals of Marketing, McGraw Hill International, New Delhi.
- Kotler (2009), *Marketing Management*, 11<sup>th</sup> edition, Prentice Hall of India. Czinkota (2009), *Marketing Management*, Vikas Publishers, New Delhi.

#### **II SEMESTER**

#### **HUMAN RESOURCE MANAGEMENT**

Course Code: **C3011**L T P C

3 1 - 3

#### UNIT - I

**INTRODUCTION TO HRM:** Objectives of HRM, HR objectives, HR activities, challenges of HRM, job analysis and design, uses of job analysis, methods of data collection, job description and specifications, job design, job rotation, job enlargement, job enrichment.

#### UNIT - II

**HR PLANNING**: Strategic and human resource planning, HR planning process, HR information systems, assessment of HR requirements, HR functions and policies.

#### **UNIT - III**

**RECRUITMENT AND SELECTION:** The recruitment process, methods of recruiting, realistic job preview, challenges of recruiting. Selection process, type of tests, basic features of interviews, types of interviews, interview errors and bias, designing and conducting the effective interview, reference and background verification, medical evaluation, job offer, induction and placement.

#### **UNIT-IV**

**TRAINING AND DEVELOPMENT:** Introduction to training, the training process, training methods, management development, individual, group, organizational techniques, evaluation of training and development.

#### LINIT - V

**PERFORMANCE APPRAISAL:** The appraisal process, methods and potential problems in performance evaluation, the appraisal interview, the feedback interview, the role of appraisal in managing performance, career planning and development.

#### **UNIT - VI**

**COMPENSATION:** Objectives, influences on compensation, compensation and motivation, job evaluation - simple ranking, job grading, point systems and factor comparison system, human relations effects of job evaluation.

#### UNIT - VII

**MANAGING INDUSTRIAL RELATIONS:** Components of industrial relation, trade unions, functions of trade unions, employee participation, Significance of industrial relations.

#### UNIT - VIII

**INTEGRATION:** Quality of work life, quality circles, industrial disputes - causes and remedial measures, collective bargaining. The management of conflict - sources of grievances, the grievance procedure, guidelines for handling grievances, welfare services, separation.

#### **TEXT BOOKS:**

1. Biswajeet Pattnayak (2009), Human Resource Management, Prentice hall of India, New Delhi.

- 1. Aryasri, A. V. V Raju (2010), *Human Resources Management*, Students Helpline Publishing House Private Limited, Hyderabad.
- 2. Venkata Raman C. S, Srivastiva B. K(2009), *Personnel Human Resource Management*, Tata Mc Graw Hill, New Delhi.
- 3. Cynthia D. Fisher, Lyle F. Schoenfeld (2009), Human Resource Management, Wiley India, New Delhi, India.
- 4. Jyothi (2009), *Human Resource Management*, Pearson Education, New Delhi.
- 5. R. Wayne Mondy, Robert M. Noe (2009), Human Resource Management, Pearson Education, New Delhi, India.

#### **II SEMESTER**

#### **ORGANIZATIONAL BEHAVIOR**

Course Code: **C3012**L T P C

3 1 - 3

#### UNIT - I

**NATURE AND IMPORTANCE OF ORGANIZATIONAL BEHAVIOR**: Foundation of O.B.; Conceptual Model for O.B. – Organization System in Global Environment – Importance of Interpersonal Skills, Challenges & Opportunities for O.B., Developing O.B. Model – Approaches to O.B.

#### **UNIT - II**

**INDIVIDUAL BEHAVIOR** – Diversity – Biographical Characteristics Ability – Implementing Diversity Management – Strategies – Attitudes & Job Satisfaction.

#### **UNIT - III**

**PERSONALITY:** Theories of Personality – Perception – Process of Perception – Perception & Individual Decision Making – Motivation from concepts to Applications.

#### **UNIT - IV**

**GROUP BEHAVIOR** – Foundations of Group Behavior – Defining and Classifying Groups – Stages of Group Development – Group Properties – Roles – Norms – Status, Size and Cohesiveness – Group Decision Making – Understanding Work Teams – Types of Teams – Creating Effective Teams.

#### **UNIT-V**

**LEADERSHIP THEORIES:** Leadership Theories – Challenges to Leadership Construct – Finding and Creating Effective Leaders – Power & Polities.

#### **UNIT - VI**

**MOTIVATION THEORIES:** Maslow's Hierarchy of Needs, Two- factor theory of Motivation, Alderfer's ERG theory, McClelland's need based Motivational Model, Douglas McGregor Theories of X and Y.

#### **UNIT - VII**

**FOUNDATION OF ORGANIZATIONAL STRUCTURE:** Nature of organizing, organizational levels and span of control and types of span of control, factors determining span, organizational structure, departmentation and types of departmentation, making organizing effective.

#### **UNIT - VIII**

**ORGANIZATIONAL CULTURE AND CLIMATE:** Conflicts management, Organization Change & Stress Management – Self Management – Managing Careers.

#### **TEXT BOOKS:**

- 1. Stephen P. Robbins, Timothy (2012), Organization Behaviour, Ed. 14, Pearson Publications.
- 2. Mirza S Saiyadain (2011), Organisation Behaviour, TMH, New Delhi
- 3. Aryasri & VSP Rao (2009), Management and Organisational Behaviour, Excel Publications.

- 1. Kavitha Singh (2009), Organisational Behaviour, Pearson Publictions
- 2. Aswathappa (2009), Organisational Behaviour, Himalaya Publictions
- 3. John M. Ivancevich (2009), Organisational Behaviour & Management, TMH, New Delhi
- 4. Koontz, Weihrich & Aryasri (2009), Principles of Management, TMH, New Delhi
- 5. Luthans, Fred (2009), Organisational Behaviour, 11/e, McGraw Hill, 2009.
- 6. Pierce and Gardner (2009), Management and Organisational Behaviour: An Integrated Perspective, Cengage
- 7. Deepak Kumar Bhattacharyya (2012), Principles of Management-text and cases, Pearson

#### **II SEMESTER**

#### **QUANTITATIVE ANALYSIS FOR BUSINESS DECISIONS**

Course Code: **C3013**L T P C

3 1 - 3

#### UNIT - I

**Introduction:** Nature and scope of Operations research :Origins of OR ,Applications of OR in different Managerial are as, Defining a model, types of model, Process for developing an operations research model, Practices, opportunities and short comings of using an OR model.

#### **UNIT-II**

**Linear Programming Method I**: Structure of LPP, Assumptions of LPP, Application areas of LPP, Guidelines for formulation of LPP, Formulation of LPP For different areas, solving of LPP by Graphical Method: Extreme point method and ISO-cost profit method.

#### **UNIT - III**

**Linear Programming Method II:** simplex method, two phase method, BIG-M method, converting primal LPP to dual LPP, Limitations of LPP.

#### **UNIT-IV**

**Transportation Problem:** Mathematical Model of transportation problem, Methods for finding Initial feasible solution: Northwest corner Method, Least Cost Method, Vogel's approximation Method, Test of optimality by MODI Method, Variation transportation, Problems like unbalanced Supply and demand, Degeneracy and its resolution.

#### **UNIT-V**

**Assignment Model I:** Algorithm for solving assignment model, Hungarians Method for solving assignment problem, variations of assignment problem: Multiple Optimal Solutions, Maximization case in assignment problem, unbalanced assignment problem.

# UNIT - VI

Assignment Mode II: Travelling salesman problem, simplex method for solving assignment problem.

#### **UNIT - VII**

**Decision Theory**: Introduction, ingredients of decision problems. Decision making—under un certainty, cost of uncertainty, under risk, under perfection formation, decision tree, construction of decision tree

# **UNIT - VIII**

**Queuing Theory:** Queuing Structure and basic components of a Queuing Model, Distributions in Queuing Model, Differences in Queuing Model with FCFS, Queue Discipline, Single and Multiple service station with finite and infinite population.

# **TEXT BOOKS:**

1. J.K.Sharma, "Operations Research: Theory and applications, 5thedition, Macmillian, 2013.

- 1. Anand Sharma, "Quantitative Techniques for Decision Making", HPH, 2010
- 2. R.Panner selvam: Operations Research, PHI, 3rdrevised edition, 2012
- 3. Prem Kumar Gupta "Introduction to OperationsResearch" S.Chand, 2012.
- 4. K.LSchgel "Quantitative Techniques and Statistics",2012.
- 5. Hillier /Lieberman: Introduction to operations research,9thedition,TMH,2012

#### **II SEMESTER**

#### **MANAGEMENT INFORMATION SYSTEM**

Course Code: C3014 L T P C

3 1 - 3

#### UNIT - I

**INTRODUCTION**: Definition, Significance of MIS, Nature and Scope of MIS, Structure and classification of MIS, Information and systems concept, information systems for competitive advantage.

#### UNIT - II

**BUSINESS APPLICATION OF INFORMATION SYSTEM:** .E-Commerce, DSS, Business intelligence, knowledge management system.

#### UNIT - III

**STRATEGIC AND PROJECT PLANNING FOR MIS:** General business planning, appropriate MIS response, MIS planning-general, MIS planning-details.

#### **UNIT-IV**

**INTRODUCTION TO ERP:** Overview of ERP, MRP, MRP-II and evaluation of ERP, integrated management systems, reasons for the growth of ERP, business modeling, integrated data model, foundations of IS in business, obstacles of applying IT, ERP market.

#### **UNIT-V**

**ERP MODULES:** Finance, Accounting system, manufacturing and production system, sales and distribution system, human resource system, plant maintenance system, material management system, quality management system, ERP system options and selection, ERP proposal evaluation.

#### **UNIT - VI**

**BENEFITS OF ERP:** Reduction of lead time, on time shipment, reduction in cycle time, improved resource utilization, better customer satisfaction; improve supplier performance, increased flexibility, reduced quality cost, improved information accuracy and design making capabilities.

#### **UNIT - VII**

**BUILDING OF INFORMATION SYSTEM:** System Development stages, System Development Approaches, Systems Analysis and Design, Requirement determination, strategies for requirement determination.

#### **UNIT - VIII**

**ERP IMPLEMENTATION AND MAINTENANCE:** Implementation strategy options, features of successful ERP implementation, strategies to attain success, user training, maintaining ERP and IS

#### **TEXT BOOKS:**

1. D P Goyal (2010), Management Information Systems – Managerial Perspective, 3<sup>rd</sup> ed. MacMillian.

- 1. Jawadekar (2012), MIS Text and Cases, TMH, New Delhi, India.
- 2. Alexis Leon, (2006), ERP (Demystified), TMH, New Delhi, India.

#### **II SEMESTER**

## **PERSONAL EFFECTIVENESS - SEMINAR**

Course Code: C3015 L T P C

- - 3 2

## Course Aim:

The aim of this course is to enable students develop soft skills necessary for employability of MBA students.

## Learning Outcome: Students at the end of the course would be able to:

- 1. Loose fear of public speaking and feel confident about them-selves.
- 2. Participate in group discussions.
- 3. Face interviews.
- 4. Gain communication skills and be able to convince their view point to the superiors, peers and subordinates.
- 5. Time management skills to efficiently manage time in meeting deadlines in modern day organizations.
- 6. Life style management skills to grow in modern day organization and succeed in their chosen careers.
- 7. Help students to confidently face and succeed in the corporate selection processes.
  - Presentations
  - Group Discussions
  - Overcoming fear of facing Interviews
  - Time Management
  - Vocabulary skills for critical corporate communication and to give effective presentations to internal and external customers of an organization.

## **REFEERENCES:**

- 1. Sherfeild: Developing Soft skills-Pearson Education-2013.
- 2. Murphy: Effective Business communication, 7/e, TMH, 2013.
- 3. Colin BEARD: Experiential Learning, Kogan Page, 2013.
- 4. Anandamurugan, Placement Interview Skills for Success, TMH, 1/e, 2012

#### **III SEMESTER**

## **INTERNATIONAL BUSINESS**

Course Code: **C3017**L T P C

3 1 - 3

#### UNIT - I

**THE STRUCTURE AND STRATEGY OF INTERNATIONAL BUSINESS:** An overview of international business environment, International Business strategies of the firm, profiting from global expansion. Pressures for cost reductions and local responsiveness.

#### **UNIT-II**

**STRATEGIC CHOICES: THE ORGANIZATION OF INTERNATIONAL BUSINESS:** Control systems and incentives - entry strategy and strategic alliances – Theory of global competitiveness alignment, mapping competitiveness shifts.

#### **UNIT - III**

MANAGING TECHNOLOGY AND KNOWLEDGE IN INTERNATIONAL OPERATIONS: Problems of control in an international company – Designing an international control system – Understanding Technology – Technology transfer – Knowledge in Organizations – The Process of knowledge management in International Organizations – Negotiations and Decision making across borders and cultures.

#### **UNIT-IV**

**MERGERS AND ACQUISITIONS (M & A):** Implications for India for the practice of global leadership in business. Ethics and Social Responsibilities of International Firms- International ethical codes of conduct –Cross Cultural, Cross Religion and Cross Racial Issues.

#### UNIT - V

**ROLE OF MULTI NATIONAL ENTERPRISES (MNES):** How MNE's exploit market imperfections – seeking markets, efficiency and knowledge – MNE's and life cycle of product – The MNE's and competitive advantage of nations – Regulatory environment of MNE's – Guidelines for Managers of MNE's – Areas of particular concern to MNE's

## **UNIT - VI**

**MULTINATIONAL BANKRUPTCY:** Cross Border Liability and Trade Disputes – Protection of Intellectual Property – Trade-offs between business abroad and national security / foreign policy at home – Role of Indian MNE's in International Business – Hidden Values and responsibilities to stake holders.

## **UNIT - VII**

INTERNATIONAL ECONOMIC INSTITUTIONS AGENCIES AND AGREEMENTS REGIONAL TRADING ARRANGEMENT: The European Union and NAFTA — Bilateral Trade laws, Multilateral Trade laws — An overview of GATT / WTO, IMF and World Bank Group, UNCTAD, ILO, Regional Economic Integration — Trade Areas and Economic Unions — OPEC — Commercial policy implications of customs union — International Economic Policies - Policy Implications of barriers to trade - Debate on Trade policy i.e. free trade verses protectionism — The China Syndrome - impact of International Economic Institutions and Agencies.

## **UNIT - VIII**

**FUNCTIONAL OPERATIONS MANAGEMENT:** International Marketing Strategy – International HR management strategy – International Operations Management Strategy – International Financial Management Strategy – Global Standard Quality Management – Porter's model of competitive advantage – The 10-P model of global strategic management – A Global perspective on corporate governance mechanisms.

## **TEXT BOOKS:**

1. John Daniels, Lee H Rade baugh (2011), International Business, Pearson Education, New Delhi.

## **REFERENCE BOOKS:**

- 1. Hodgetts, Luthans Doh (2010), International Management, Tata Mcgraw hill, New Delhi.
- 2. K Aswathappa (2010), International Business, 4<sup>th</sup> Ed., Tata Mcgraw hill, New Delhi.

Page | 38

- Stuart Wall, Bronwen Rees, Sonal Minocha (2009), *International Business*, 3<sup>rd</sup> Ed., Pearson Education, New Delhi. Pradip N. Khandwalla (2009), *Lifelong creativity an unending fest*, Tata Mcgraw hill, New Delhi. 3.
- 4.

## **III SEMESTER**

#### PRODUCTION AND OPERATIONS MANAGEMENT

Course Code: **C3018**L T P C

3 1 - 3

#### UNIT - I

**INTRODUCTION:** Overview of production and operation management (POM), functions, historical development of POM, POM scenario today, product and process design, product and process development, manufacturing process technology, value analysis.

#### UNIT - II

FACILITIES MANAGEMENT: Location of facilities, layout of facilities, optimization of product / process layout.

#### UNIT - III

**AGGREGATE PLANNING:** Preparation of aggregate demand forecast, specification of organizational policies for smoothing capacity utilization, determination of feasible production alternatives and determination of optimal production strategy.

## **UNIT-IV**

**SCHEDULING:** Scheduling in job, shop type production, shop loading, assignment and sequencing, scheduling in mass, line of balance, methods of production control, world class production.

#### UNIT - V

**WORK STUDY:** Method study, work measurement, work design, job design, work sampling, industrial engineering techniques.

## **UNIT - VI**

**QUALITY MANAGEMENT:** Introduction to Quality Management, Economics of quality assurance, inspection and quality control, control charts for variables and control charts for attributes, acceptance sampling, and ISO 9000 series standards. Six sigma.

## UNIT - VII

**PERT & CPM:** Drawing networks diagram, identifying critical path, Estimation of project time, project crashing, optimum cost and optimum duration.

## **UNIT - VIII**

**MATERIAL MANAGEMENT:** Costs associated with inventory, economic order quantity, ABC analysis, material requirement planning, just in time production, quality circles.

## **TEXT BOOKS:**

- 1. Chary S.N (2009), Production and Operation Management, Tata McGraw Hill, New Delhi.
- 2. Upendra Kachru (2009), Operation Management, Excel Publications, New Delhi.

- 1. Adam E. E, Ebert R.J (2009), *Production and Operation Management*, 6<sup>th</sup> edition, Prentice Hall of India.
- 2. J. Katyayani (2010), *Production Management*, Students Helpline Publishing House Private Limited, Hyderabad.
- 3. Chunnawala (2009), Production and Operation Management, Himalaya Publications, Mumbai.
- 4. Rogerto Russel, Taylor (2009), *Production and Operations Management*, 4<sup>th</sup> edition, Prentice Hall of India.

#### **III SEMESTER**

#### STRATEGIC MANAGEMENT

Course Code: **C3019**L T P C

3 1 - 3

#### UNIT - I

**INTRODUCTION:** Concepts in strategic management, strategic management process, developing a strategic vision, mission, objectives, policies factors that shape a company's strategy, environmental scanning.

#### UNIT - II

**INDUSTRY AND COMPETITIVE ANALYSIS**: Methods, evaluating company resources and competitive capabilities. SWOT analysis - value chain analysis and competitive advantage.

#### **UNIT-III**

**TOOLS AND TECHNIQUES FOR STRATEGIC ANALYSIS**: Porter's five force model, BCG matrix, GE model, TOWS matrix, IE matrix, the grand strategy matrix. Market life cycle model and organizational learning, impact matrix and the experience curve, generic strategies, strategy formulation.

#### **UNIT - IV**

**TYPES OF STRATEGIES**: Offensive strategy, defensive strategy, exit and entry barriers tailoring strategy to fit specific industry and company situations.

#### UNIT - V

**STRATEGY IMPLEMENTATION**: Strategy and structure, strategy and leadership, strategy and culture connection, operational sing and institutionalizing strategy, strategies for competing in globalsing markets and internet economy, organizational values and their impact on strategy, resource allocation as a vital part of strategy planning systems for implementation.

#### UNIT - VI

**TURNAROUND STRATEGIES**: Turnaround strategy, management of strategic change, strategies for mergers, acquisitions, takeovers and joint ventures.

## UNIT - VI

**DIVERSIFICATION STRATEGIES**: Diversification strategy, why firms diversify, different types of diversification strategies, the concept of core competence, strategies and competitive advantage in diversified companies and its evaluation.

## **UNIT - VIII**

**STRATEGY EVALUATION AND CONTROL**: Establishing strategic controls for measuring performance appropriate measures, role of the strategist, using qualitative and quantitative benchmarking to evaluate performance, strategic information systems, problems in measuring performance, guidelines for proper control, strategic surveillance, strategic audit, strategy and corporate evaluation and feedback in the Indian and international context.

## **TEXT BOOKS:**

1. V.S.P. Rao, Hari V. Krishna (2009), Strategic Management, Excel Books, New Delhi.

- 2. Saloner (2009), Strategic Management, Wiley-India, New Delhi.
- 3. Fred R David (2009), Strategic Management Concepts and Cases, Prentice Hall of India.
- 4. Gregory Dess, G. T. Lumpkin (2009), *Strategic Management Creating Competitive Advantage*, Tata Mcgraw Hill, New Delhi.
- 5. Azhar Kazmi (2009), Business Policy and Strategic Management, Tata Mcgraw Hill, New Delhi.

#### **III SEMESTER**

## COST AND MANAGEMENT ACCOUNTANCY (Open Elective)

Course Code: **C3020 L** T P C

4 1 - 4

## UNIT - I

**INTRODUCTION:** Management accounting vs. Cost accounting vs. financial accounting, role of accounting information in planning and control.

#### UNIT - II

**COST CONCEPTS AND CLASSIFICATION OF COSTS:** Types of Cost, Cost analysis and control- direct and indirect expenses, allocation and apportionment of overheads, calculation of machine hour rate.

## **UNIT - III**

**COSTING FOR SPECIFIC INDUSTRIES**: Unit costing, cost sheet and tender and process costing and their variants, treatment of normal losses and abnormal losses, inter process profits.

## **UNIT-IV**

**MARGINAL COSTING**: Introduction, application of marginal costing in terms of cost control, profit planning, closing down a plant, dropping a product line, charging general and specific fixed costs, fixation of selling price, make or buy decisions, key or limiting factor, selection of suitable product mix, desired level of profits, diversification of products, closing down or suspending activities, level of activity planning.

#### UNIT - V

**BREAKEVEN ANALYSIS**: Application of BEP for various business problems. Breakeven Chart, Assumption and Limitations of BEA.

## UNIT - VI

**BUDGETARY CONTROL**: Budget - Different types of budgets - Flexible budget, sales budget, cash budget, production budget, master budget, performance budgets, material vs. purchase budgets, zero based budgeting, Budgetary control, steps in budgetary control.

## UNIT - VII

**STANDARD COSTING:** Standard cost and standard costing, standard costing vs. budgetary control, standard costing vs. estimated cost, standard costing and marginal costing, analysis of variance, material variance, labour variance, sales and profit variance.

## UNIT - VIII

**INTER FIRM COMPARISON & AUDIT:** Inter firm comparison - need for inter firm comparison, types of comparisons, advantages, Introduction to cost audit and management audit.

## **TEXT BOOKS:**

1. S. P Jain, K. L. Narang (2009), Cost and Management Accounting, Kalyani Publications, New Delhi, India

- 1. Colin Drury (2009), Management and Cost Accounting, Cengage Learning, India.
- 2. Sankar Reddy (2010), *Cost and Management Accounting,* Students Helpline Publishing House Private Limited, Hyderabad.
- 3. Sharma, Shashi. K. Gupta (2009), Management Accounting, Kalyani Publications, New Delhi.
- 4. M. N. Arora (2009), Cost Accounting, Vikas Publications, New Delhi.

#### **III SEMESTER**

## LOGISTICS AND SUPPLY CHAIN MANAGEMENT (Open Elective)

Course Code: **C3021**L T P C

4 1 - 4

## UNIT-I

**Introduction to Supply Chain Management:** Concept, Objectives, Scope and Functions of Supply Chain; Process view of a Supply Chain. **Supply Chain Drivers** - Facilities, Inventory, Transportation, Information, Sourcing, Pricing; Obstacles to Achieve Strategic fit; Role of Aggregate Planning in Supply Chain, Methods and Managing Supply and Demand.

## UNIT - II

**Logistics Management:** Introduction, Difference between Logistics and Supply Chain; Inbound, Inter and Outbound Logistics; Integrated Logistics Management; 3PL, 4PL, Intermodal and Reverse Logistics. **Supply Chain Customer Service** - The Marketing and Logistics interface, Customer Service and Customer Retention, Service-Driven Logistics System, Setting customer Service Priorities and Service Standards.

## UNIT - III

**BENCH MARKING:** Objectives, Bench marking Cycle, Process and types, Setting Bench marking Priorities.

## **UNIT - IV**

**Sourcing in Supply Chain:** Role of Sourcing in Supply Chain Management, Supplier Scoring and Assessment; Supplier Selection and Controlling; The Procurement process, Sourcing Planning and Analysis; Global Sourcing.

## UNIT - V

**Network design in Supply Chain:** The role of distribution in the Supply Chain Management, factors influencing distribution network design; Transportation Fundamentals: The role of Transportation in Supply Chain, Factors influencing Transportation Decisions, Modes of transportation, Transportation documentation.

## **UNIT - VI**

**Coordination in Supply Chain:** Introduction, Lack of Supply Chain Coordination and the Bullwhip effect, Impact of Lack of Coordination, Obstacles to Coordination in Supply Chain, Managerial levers to achieve Coordination.

## **UNIT - VII**

**IT in Supply Chain:** The role of IT in the Supply Chain, The Supply Chain IT framework; CRM, Internal SCM, SRM; The future of IT in Supply Chain, Supply Chain IT in Practice.

## **UNIT VIII**

**Global Logistics and Global Supply Chain:** Logistics in Global Economy, Change in Global Logistics, Global Supply Chain business process; Global Strategy; Global Purchasing, Global SCM.

## **TEXT BOOK**

1. K.Sridhara butt, "Logistics and Supply Chain management", Himalaya Publishers, New Delhi, 2009

## **REFERENCES**

- 1 Sunil Chopra and Peter Meindl, "Supply Chain Management: Strategy, Planning & Operations", Pearson Education, New Delhi, 2004.
- 2 Donald J Bowerfox and David J Closs, "Logistics Management: The integrated Supply Chain Process", TMH, 2003.

## Page | 43

- 3 D.K.Agarwal, "Logistics and Supply Chain management", Mc millan Publishers, 2011.
- 4. B.Rajasekhar, Acharyulu, "Logistics and Supply Chain management", Excel Books, New Delhi, 2009.

#### **III SEMESTER**

## TOTAL QUALITY MANAGEMENT (Open Elective)

Course Code: **C3022 L** T P C

4 1 - 4

## UNIT - I

**Introduction to Quality:** Origin, growth, Quality Philosophies and frameworks, Dimensions of Quality, Quality Planning, Quality costs.

#### UNIT - II

**TQM Concepts and Principles:** Introduction to TQM, Implementing TQM Systems, Approaches, Barriers, Role and responsibilities of management.

## UNIT - III

Continuous improvement:-Quality circles, Quality Function Deployment.

## **UNIT-IV**

**TQM Methods, Tools and Techniques:** Models for Quality Improvement, Quality Improvement Tools, Problem Solving, Root Cause Analysis, Cause and Effect analysis, Failure Mode and Effect Analysis.

## **UNIT-V**

**Variation**:-Types of Variation, Methods of Measurement, Variation in Production Systems, Variation in Service Systems, An Overview of Supplier Quality Assurance Systems, Process Capability and Control, Inspection, Testing, Reliability.

## UNIT - VI

**Statistical Quality Control**: Statistical Process Control, Control Charts (Problems). Acceptance Sampling- Types of Sampling plans.

## **UNIT - VII**

**Quality System:** ISO series as a system, principles & objectives of ISO-9000, procedure for registration and certification of ISO, Indian Quality System-Quality Awards and Marks ISI etc.

## UNIT - VIII

Case Study: Benchmarking, six sigma, CMM levels.

## **TEXT BOOK**

- 1. Bester Field: "Total Quality Management", Pearson Education, New Delhi, 2006.
- 2. B.Janakiraman, R.K.Gopal: "Total Quality Management: Text and Cases", PHI Learning, New Delhi.

## **REFERENCES**

- 1. P.L.Jain: "Quality Control and Total Quality Management", Tata McGraw Hill, New Delhi, 2006.
- 2. R.Kesavan: "Total Quality Management", I.K.International Publication.
- 3. Evans R.James, "Total Quality Management organization and strategy", 4th Edition.

#### **III SEMESTER**

## TECHNOLOGY MANAGEMENT (Open Elective)

Course Code: **C3023 L** T P C

4 1 - 4

## UNIT - I

**THE PROCESS OF TECHNOLOGICAL INNOVATION:** The need for a conceptual approach, technological innovation as a conversion process, factors contributing to successful technological innovation, strategies for research and development.

## **UNIT-II**

**STRATEGIES FOR RESEARCH AND DEVELOPMENT:** R&D as a business, resource allocation to R&D, R&D strategy in the decision making process, selection and implementation of R&D strategy. R & D and competitive advantage, new product development, techniques for creative problem solving.

## **UNIT - III**

**FINANCIAL EVALUATION OF RESEARCH AND DEVELOPMENT PROJECTS:** The need for cost effectiveness, R&D financial forecasts, risk as a factor in financial analysis, project selection formulae, allocation of resources, DCF and other techniques of evaluating R&D ventures.

## **UNIT-IV**

**RESEARCH AND DEVELOPMENT:** Programme planning and control, portfolio planning. Project planning and control, project termination, resource allocation and management.

## **UNIT-V**

**NEW PRODUCT DEVELOPMENT:** New product development as a competitive strategy, for developing new products, commercialization of research outcomes.

## **UNIT - VI**

**Industrial design:** Product architecture and design for manufacture, developing indigenous substitute for raw materials.

## **UNIT - VII**

**TECHNOLOGICAL FORECASTING FOR DECISION MAKING:** The definition of technological forecasting, forecasting system inputs and outputs, classification of forecasting techniques, organization for technological forecasting, current status.

## **UNIT-VIII**

**TRANSFER OF TECHNOLOGY:** Modes of technology, price of technology transfer, negotiation for price of MOT.

## **TEXT BOOKS:**

1. Tarek Khalil (2009), Management of technology- the key to competitiveness and wealth creation, Mc Graw Hill, Boston.

- 1. Krishnamacharyulu, Lalitha (2009), Management of technology, Himalaya Publishing House, New Delhi.
- 2. V. K. Narayanan (2009), Management technology and innovation for competitive Advantage, Pearson Education, New Delhi, India.
- 3. White (2009), The management of technology and innovation, Cengage, India. Page | 46

## **III SEMESTER**

## NSS SYLLABUS FOR HONOURS/PASS/GENERAL COURSES

## (Open Elective)

Course Code: **C3024**L T P C

4 1 - 4

## **Unit-01: Introduction and Basic Concepts of NSS**

- a) History, philosophy, aims & objectives of NSS
- b) Emblem, flag, motto, song, badge etc.
- c) Organizational structure, roles and responsibilities of various NSS functionaries

## **Unit-02: NSS Programmes and Activities**

- a) Concept of regular activities, special camping, Day Camps
- b) Basis of adoption of village/slums, Methodology of conducting Survey
- c) Financial pattern of the scheme
- d) Other youth prog./schemes of GOI
- e) Coordination with different agencies
- f) Maintenance of the Diary

## **Unit-03: Understanding Youth**

- a) Definition, profile of youth, categories of youth
- b) Issues, challenges and opportunities for youth
- c) Youth as an agent of social change

## **Unit-04: Community Mobilisation**

- a) Mapping of community stakeholders
- b) Designing the message in the context of the pholem and the culture of the community
- c) Identifying methods of mobilization
- d) Youth-adult partnership

## Unit-05: Voluntterism and Shramdan

- a) Indian Tradition of volunteerism
- b) Needs & importance of volunteerism
- c) Motivation and Constraints of Volunteerism
- d) Shramdan as a part of volunteerism

## **III SEMESTER**

## INTELLECTUAL PROPERTY RIGHTS (Open Elective)

Course Code: C3051 L T P C

4 1 - 4

#### UNIT - I

**INTRODUCTION TO INTELLECTUAL PROPERTY**: Introduction, types of intellectual property, international organizations, agencies and treaties, importance of intellectual property rights.

#### UNIT - II

**TRADE MARKS**: Purpose and function of trademarks, acquisition of trade mark rights, protectable matter, selecting and evaluating trademarks, trade mark registration process.

#### LINIT - III

**LAW OF COPY RIGHTS**: Fundamental of copy right law, originality of material, rights of reproduction, rights to perform the work publicly, copy right ownership issues, copy right registration, notice of copy right, international copy right law.

LAW OF PATENTS: Foundation of patent law, patent searching process, ownership rights and transfer.

## **UNIT - IV**

**TRADE SECRETS**: Trade secrete law, determination of trade secretes status, liability for misappropriations of trade secrets, protection for submission, and trade secrete litigation.

UNFAIR COMPETITION: Misappropriation right of publicity, false advertising.

#### UNIT - V

**GEOGRAPHICAL INDICATIONS**: Introduction to geographical indication, Geographical indication protection, Importance to protect geographical indications.

## UNIT - VI

**INDUSTRIAL DESIGNS:** Introduction to industrial design, industrial designs protection, Kinds of protection provided to industrial designs, Rights to owner of industrial designs.

## UNIT - VII

**OVERVIEW OF BIOTECHNOLOGY AND INTELLECTUAL PROPERTY:** Biotechnology Research and Intellectual Property Rights Management, Licensing and Enforcing Intellectual Property, Commercializing Biotechnology Invention.

## **UNIT - VIII**

**NEW DEVELOPMENT OF IPR**: New developments in Intellectual Property at International and National level. Intellectual property audits.

## **TEXT BOOKS:**

- 1. Deborah. E. Bouchoux 4<sup>th</sup> Edition (2012), *Intellectual property*, Cengage learning, India.
- 2. T. M Murray and M.J. Mehlman, Encyclopedia of Ethical, Legal and Policy issues in Biotechnology, John Wiley & Sons 2000

- 1. Prabudda ganguli (2003), Intellectual property right, Tata McGraw Hill Publishing company ltd., India.
- P.N. Cheremisinoff, R.P. Ouellette and R.M. Bartholomew, Biotechnology Applications and Research, Technomic Publishing Co., Inc. USA, 1985
- 3. P. Narayanan; Law of Copyright and Industrial Designs; Eastern law House, Delhi, 2010

## **III SEMESTER**

## CONSUMER BEHAVIOR AND CUSTOMER RELATIONSHIP MANAGEMENT (PROFESSIONAL ELECTIVE – I)

Course Code: C3025 L T P C

3 1 - 3

## UNIT - I

**INTRODUCTION TO CONSUMER BEHAVIOUR**: Evolution of consumer behavior, understanding consumers and market segments, consumer behavior and marketing strategy, psychographic dimensions, consumer motivation, perception, personality, information processing, attitude formation and attitude change.

#### UNIT - II

**SOCIAL AND CULTURAL ENVIRONMENT**: Economic, demographic, cross cultural and socio-cultural influences, social stratification, reference groups and family influences, personal influence.

#### UNIT - III

**COMMUNICATION AND CONSUMER BEHAVIOUR:** Components of communications process, designing persuasive communication and diffusion of innovations, models of buyer behavior, Howard model, Howard- Sheth model, EKB model, Webster and wind model and Sheth industrial buyer behavior model.

#### **UNIT-IV**

**CONSUMER DECISION PROCESSES:** High and low involvement, pre-purchase processes, purchase, post purchase processes, consumption and evaluation, brand loyalty and repeat purchase behavior.

#### UNIT - V

**CONSUMERISM:** The roots of consumerism, consumer safety, consumer information, environmental concerns, consumer privacy, legislative responses to consumerism and marketer responses to consumer issues.

## **UNIT - VI**

**CONSUMER PROTECTION:** Consumer protection act 1986, central consumer protection council, state consumer protection councils, consumer disputes Redressal agencies, consumer disputes Redressal forum, national consumer disputes Redressal commission.

## **UNIT - VII**

**CUSTOMER RELATIONSHIP MANAGEMENT:** Facets and elements of CRM, CRM process, Importance of CRM, planning and managing CRM programme.

## UNIT - VIII

**CUSTOMER LOYALTY:** Concept of customer loyalty, customer value assessment, customer retention strategies, CRM in services, E- CRM.

## **TEXT BOOKS:**

- N. Venkat Rao, P. Naga Raju (2011), Consumer Behaviour, Students Helpline Publishing House Private Limited, Hyderabad.
- 2. Leen G. Schiffman, L. H. Kanuk (2009), Consumer Behaviour, Pearson Education, India.

- 1. Hawkins, Best, Coney (2009), Consumer Behaviour Building Marketing Strategy, Tata McGraw Hill, New Delhi.
- 2. Henry Assael (2009), Consumer Behaviour, Willey India, New Delhi.
- 3. Deon (2009), Buyer Behaviour, Oxford University Press, New Delhi.

#### **III SEMESTER**

## SECURITY ANALYSIS AND PORTFOLIO MANAGEMENT (PROFESSIONAL ELECTIVE – I)

Course Code: **C3026**L T P C

3 1 - 3

#### UNIT - I

**INVESTMENT AND SEBI:** The investment environment, classification and functions of financial markets and financial instruments. Securities and Exchange Board of India

## UNIT - II

**PORTFOLIO THEORY AND CAPITAL MARKET THEORY**: The returns and risks from investing, Markowitz portfolio theory, mean variance approach, portfolio selection, efficient portfolios, the single index model, asset pricing models, the capital asset pricing model, arbitrage pricing theory.

## **UNIT - III**

**FIXED INCOME SECURITIES (BOND):** Analysis, valuation and management, interest rates, measuring bond yields, bond pricing theorems, convexity, duration, passive bond management and active bond management strategies, bond immunization.

## **UNIT-IV**

**EQUITY ANALYSIS VALUATION AND MANAGEMENT:** Discounted cash flow techniques, balance sheet analysis, dividend discount models, intrinsic value and market price, the P/E ratio or earnings multiplier approach, economic value added (EVA) the passive and active strategy.

#### UNIT - V

SECURITY ANALYSIS: fundamental analysis- economic analysis, industry and company analysis, technical analysis.

## **UNIT - VI**

**DERIVATIVES:** Overview of derivative markets, option markets, option strategies, and option valuation, future markets, strategies and pricing, stock index futures, interest rate futures, swaps contracts.

## **UNIT - VII**

**PORTFOLIO MANAGEMENT:** Mutual funds, growth of mutual funds in India, structure. Performance evaluation of mutual funds, performance measurement with changing portfolio composition.

## **UNIT - VIII**

**PERFORMANCE EVALUATION OF PORTFOLIOS**: Sharpe model, Jensen's model and treynor's model for portfolio evaluation.

## **TEXT BOOKS:**

- 1. Punithavathy Pandian (2009), *Security Analysis and Portfolio Management*, Vikas Publishing House Private Limited, New Delhi.
- 2. Donald E. Fischer, Ronald J. Jordan (2009), *Security Analysis and Portfolio Management,* Prentice Hall of India, New Delhi.

- 1. Prasanna Chandra (2009), Investment Analysis and Portfolio Management, Tata McGraw Hill, New Delhi.
- 2. Tanuja (2011), *Security Analysis and Portfolio Management*, Students helpline Publishing House Private Limited, Hyderabad.
- 3. S. Kevin (2009), Security Analysis and Portfolio Management, Prentice Hall of India, New Delhi.
- 4. Bhalla. V. K (2009), *Investment Management*, S. Chand publications, New Delhi.
- 5. Preeti Singh (2009), *Investment Management*, Himalaya Publishers, New Delhi.

#### **III SEMESTER**

## TRAINING AND DEVELOPMENT (PROFESSIONAL ELECTIVE – I)

Course Code: **C3027**L T P C

3 1 - 3

#### UNIT - I

**TRAINING CONCEPTS:** Introduction to training concept- Definition – meaning – need for training – Importance of training – Objectives of training – Concepts of training and development – overview of training functions – types of training. Significance – Models of Training – Systematic Model – Transitional Model-Systems approach to training.

#### UNIT - II

**TRAINING IN ORGANIZATIONS:** Trends in training, Career opportunities in training, important concepts and meanings, Integrating OD strategy and training, understand motivation and performance, aligning training design with learning process

#### **UNIT-III**

**NEED ANALYSIS AND TRAINING DESIGN:** The Training Need Analysis (TNA) Model, TNA and Design, organizational constraints, developing objectives, Facilitation of learning and training transfer to the job, design theory.

## **UNIT-IV**

**TRAINING METHODS:** Matching methods with outcomes, lectures and demonstrations, games and simulations, OJT, computer based training.(CBT).

#### **UNIT-V**

**IMPLEMENTATION & EVALUATION OF TRAINING:** Development of training, implementation, transfer of training, major players in training & development, rational for evaluation, resistance to training evaluation, types of evaluation

## UNIT - VI

**AREAS OF ORGANIZATIONAL TRAINING:** Orientation training, diversity training, sexual harassment training, team training, cross functional teams, cross cultural training, training for talent management and competency mapping

## UNIT - VII

**TRAINING FUNCTION**: HR and the Training function – Training and corporate strategy- Organization and Management of Training Function- Role and Responsibility – Challenges to Training Managers.

## **UNIT - VIII**

CAREERS AND CAREER MANAGEMENT: Concept and significance – Model Career Development (Career stages). Career Management Systems- Roles of Employees, Managers, Human Resource Managers and Company in Career Management.

## **TEXT BOOKS:**

1. P.Nick Blanchard, James W. Thacker, A.Anand Ram (2012), "Effective Training" 4e, Pearson Publication

- 1. Anjali Ghansekar (2013), "Training & Development" Everest.
- 2. Raymond A Noe, Amitabh Deo Kodwani, (2012), "Employee Training and Development" Tata McGraw Hill.
- 3. B,Rathan Reddy (2012), "Effective Human Resource Training & Developing Strategy", Himalaya Publication.

#### **III SEMESTER**

## CYBER INTELLIGENCE (PROFESSIONAL ELECTIVE – I)

Course Code: C3028 L T P C 3 1 - 3

#### UNIT - I

**INTRODUCTION TO BUSINESS INTELLIGENCE**: The Business pressure-Responses and support model-Definition of BI - Architecture of BI - Styles of BI - vent - Driven alerts- A cyclic process of Intelligence Creation. The value of Business intelligence - Value driven and Information use - Performance metrics and key performance Indicators.

## UNIT - II

**DATA WARE HOUSING:** Definitions and concepts-DW process an Innovation-Data Warehousing Implementation-Data warehousing Administration-Security Issues and future trends.

## **UNIT - III**

**BUSINESS PERFORMANCE MANAGEMENT**: Overview Strategic plan, monitor, performance measurement, BPM methodologies -BPM Techniques-Performance dashboard and scorecards.

## **UNIT-IV**

**DATA MINING FOR BUSINESS INTELLIGENCE:** Data mining concepts and definitions-Data mining applications -Artificial neural Networks for data mining.

#### **UNIT-V**

**TEXT AND WEB MINING**: Natural language processing, Text mining applications-Text mining process -tools-Web mining overview-Web content overview-Web structure mining-Web usage mining.

#### UNIT - VI

**INTRODUCTION TO MULTI-DIMENSIONAL DATA MODELING**: Introduction to data and dimension modeling, multidimensional data model, ER Modeling vs. multi-dimensional modeling, concepts of dimensions, facts, cubes, attribute, hierarchies, star and snowflake schema, introduction to business metrics and KPIs, creating cubes using Microsoft Excel.

## **UNIT - VII**

**BUSINESS RULES:** The value preposition of business rules-Business rules approach-Business rule system-sources of business rules and management approach.

## UNIT - VIII

**BUSINESS INTELLIGENCE IMPLEMENTATION:** Business Intelligence and integration implementation-connecting in BI systems-Issues of legality-Privacy and ethics -Social networking and BI.

## TEXT BOOKS:

- 1. Efraim Turban et al. (2012), "Business Intelligence", Ed. 2<sup>nd</sup>, Pearson Education.
- 2. Jiawei Han, Micheline Kamber, Jian Pei (2012), Data Mining: Concepts and Techniques, 3rd edition, Elsevier, United States of America.

- 1. David Loshin (2102), "Business Intelligence" 2e, Elsevier
- 2. Amit Johri (2012), "Business Intelligence" Himalaya Publications
- 3. Rajiv Sabherwal (2012), "Business Intelligence" Wiley Publications
- 4. Carlo Vercellis (2012), "Business Intelligence" Wiley Publications

#### **III SEMESTER**

## SERVICE MARKETING MANAGEMENT (PROFESSIONAL ELECTIVE – II)

Course Code: **C3029**L T P C

3 1 - 3

#### UNIT - I

**UNDERSTANDING SERVICES MARKETING:** Introduction, services in the modern economy, classification of services, marketing services Vs physical services, services as a system.

#### UNIT - II

**CUSTOMER RELATIONSHIP MARKETING**: Relationship marketing, the nature of service consumption, understanding the customer needs and expectations, strategic response to the intangibility of service performances. services market segmentations, the process of market segmentation, selecting the appropriate customer portfolio, creating and maintaining valued relations, customer loyalty.

#### **UNIT - III**

**CREATING VALUE IN A COMPETITIVE MARKET:** Positioning a service in the market, value addition to the service product, planning and branding service products, new service development.

## **UNIT-IV**

**PRICING STRATEGIES FOR SERVICES:** Service pricing, establishing monetary pricing objectives, foundations of pricing objectives, pricing and demand, putting service pricing strategies into practice.

## UNIT - V

**SERVICE PROMOTION:** Service promotion, the role of marketing communication, implication for communication strategies, setting communication objectives, marketing communication mix, external marketing, word of mouth communication, interactive marketing.

## **UNIT - VI**

**PLANNING AND MANAGING SERVICE DELIVERY:** Creating delivery system in price, cyberspace and time, the physical evidence of the service space, the role of intermediaries, enhancing value by improving the quality and productivity.

## **UNIT - VII**

**MARKETING PLANS FOR SERVICES:** The marketing planning process, strategic context, situation review marketing strategy formulation, resource allocations and monitory marketing planning and services.

## **UNIT - VIII**

MANAGEMENT OF MOVEMENTS OF TRUTH: Service deficiencies, consumer grievance recovery strategies.

## TEXT BOOKS

1. K. Rama Mohana Rao (2009), Services Marketing, Pearson Education, New Delhi.

- 1. Valeri Zeithmal, Mary Jo Bunter (2009), Services Marketing, Tata McGraw Hill, New Delhi.
- 2. B. Sudhir, Jawahar Babu, Subrahmanyam (2010), *Services Marketing*, Studentshelpline Publishing House Private Limited, Hyderabad.
- 3. Christopher Lovelock (2009), Services Marketing, Pearson Education, New Delhi.
- 4. Christian Gronrose (2009), Services Management and Marketing, Maxwell Macmillan, New Delhi.
- 5. Kenneth E. Clow, David L. Kurtz (2009), Services Marketing, Wiley India, New Delhi.
- 6. S D Naidu, M C Raveendra (2010), *Marketing Management,* Students Helpline Publishing House Private Limited, Hyderabad.

#### **III SEMESTER**

## FINANCIAL INSTITUTIONS AND MARKETS (PROFESSIONAL ELECTIVE – II)

Course Code: **C3030**L T P C

3 1 - 3

#### UNIT - I

**THE STRUCTURE OF FINANCIAL SYSTEM:** Equilibrium in financial markets, indicators of financial development, financial system and economic development, financial sector reforms after 1991.

## UNIT - II

**REGULATORY AND PROMOTIONAL INSTITUTIONS**: Functions and role of RBI, monetary policy and techniques of monetary control of RBI, the role and functions of SEBI, an update on the performance on non-statutory financial organization like IFCI, IRBI, NABARD, SIDBI, & SFCs.

## **UNIT - III**

**THE BANKING AND NON BANKING INSTITUTIONS:** Commercial banks, the public and private sectors structure and comparative performance, the problems of competition - interest rates, spreads, and NPAs. Bank capital adequacy norms and capital markets support, banking innovations. Co-operative banks role, Govt initiatives to strengthen the co-operative banks.

## **UNIT-IV**

**NON BANKING FINANCIAL INSTITUTIONS**: Structure and functioning of unit trust of India and mutual funds. Growth of Indian mutual funds and its regulation, the role of AMFI. Insurance companies – structure and investment patterns of LIC, GIC and other insurance companies, competition, innovation, role of IRDA, challenges of insurance sector.

## **UNIT-V**

**FINANCIAL MARKETS:** Structure and functions of call money market, government securities market, T - bills market, commercial bills market, commercial papers and certificate of deposits. Capital market – corporate securities and government securities, primary and secondary markets.

## **UNIT-VI**

**SECURITIES MARKETS:** Introduction to securities markets, organization and structure, listing trading and settlement. SEBI and regulation of primary and secondary markets.

## **UNIT - VII**

**ASSET/FUND BASED FINANCIAL SERVICES** - **LEASE FINANCE:** Consumer credit and hire purchase finance, factoring definition, functions, advantages, evaluation and forfeiting, bills discounting, housing finance, venture capital financing, fee-based/advisory services: stock broking, credit rating.

## **UNIT - VIII**

**INVESTMENT BANKING:** Introduction, functions and activities, underwriting, bankers to an issue, debenture trustees, portfolio managers. Challenges faced by investment bankers.

## **TEXT BOOKS:**

1. L. M. Bhole (2009), Financial Institution and Markets, Tata Mc Graw Hill, New Delhi.

- 1. N. Venkatrao (2011), *Financial Institution and Markets*, Studentshelpline Publishing House Private Limited, Hyderabad.
- 2. S. M. Srivastava (2009), Management of Financial Services- Institutions, Himalaya Publications, New Delhi.
- 3. Vasant Desai (2009), *Indian Financial System*, Himalaya Publication, New Delhi.
- 4. H. R. MachiRaju (2009), Indian Financial System, Vikas Publications, New Delhi.

#### **III SEMESTER**

## COMPENSATION AND REWARD MANAGEMENT (PROFESSIONAL ELECTIVE - II)

Course Code: C3031 L T P C

3 1 - 3

## UNIT - I

**COMPENSATION**: Wage and salary policies in organization, role of HR department in wage and salary administration, payroll administration, executive remuneration components, base salary, annual bonus, long term incentives, and perquisites.

## **UNIT-II**

Recent trends in executive remuneration in Indian organizations and MNCs.

#### UNIT - III

**COMPENSATION STRUCTURE**: Components of wage, CTC, pay scales, D.A, calculation of variable dearness allowance (DA), bonus, provident fund, gratuity, ESI, compensation in case of accidents.

#### LINIT - IV

LABOUR WELFARE: Definition, scope, objectives, importance, origin and development.

## **UNIT-V**

**AGENCIES OF LABOUR WELFARE**: Government, employers, voluntary organizations, trade unions and international labour organization (ILO).

## **UNIT - VI**

**EMPLOYEE WELFARE PROGRAMMES**: Statutory, non-statutory, intramural and extramural, labour welfare policy, evaluation, feedback and revision.

## **UNIT - VII**

SOCIAL SECURITY: Concept, scope, social assistance and social insurance, development of social security in India.

## **UNIT - VIII**

**LABOUR ADMINISTRATION**: Central and state labour machinery in India, labour administration in Andhra Pradesh.

## **TEXT BOOKS:**

1. Richard I. Henderson (1994), *Compensation Management: Rewarding Performance*, 6<sup>th</sup> edition, Prentice Hall of India, India.

- 1. Goel (2009), Performance appraisal and compensation management approach a modern approach,
- 2. Prentice Hall of India, New Delhi.
- 3. A. Santhosh Roopa (2011), *Compensation and Reward Management*, Studentshelpline Publishing House Private Limited, Hyderabad.
- 4. B. D. Singh (2007), Compensation and reward system, Excel Books, Hyderabad.
- 5. Marticho (2008), Strategic compensation, Pearson Education, India.

## **III SEMESTER**

## ENTERPRISE RESOURCE PLANNING (PROFESSIONAL ELECTIVE – II)

Course Code: C3032 L T P C

3 1 - 3

## UNIT - I

**INTRODUCTION TO ERP:** Foundation for Understanding ERP systems-Business benefits of ERP-The challenges of implementing ERP system-ERP modules and Historical Development.

#### UNIT - II

**BUSINESS PROCESS RE-ENGINEERING (BPR):** BPR Process, clean slate Re-engineering, Technology Enabled Re-engineering, Myths regarding BPR.

#### **UNIT - III**

**ERP SYSTEM OPTIONS & SELECTION METHODS:** Measurement of project impact, information technology selection, ERP proposal evaluation - Project Evaluation Technique.

## **UNIT-IV**

BUSINESS INTELLIGENCE SYSTEMS: Data Mining, Data Warehousing, On-line Analytical Processing (OLAP)

#### **UNIT-V**

**ERP MODULES I:** Finance, Controlling, Accounting system, Manufacturing and Production Systems.

#### UNIT - VI

**ERP MODULES II:** Sales and Distribution Systems, Human Resource Systems.

## **UNIT - VII**

**ERP IMPLEMENTATION AND MAINTENANCE:** Implementation Strategy Options, Features of Successful ERP Implementation, Strategies to attain Success, User Training, Maintaining ERP and IS.

## **UNIT - VIII**

ERP PRODUCTS: SAP, Oracle, Microsoft Dynamic, People Soft, Baan and their on enterprise applications.

## **TEXT BOOKS:**

1. Mary Summer (2012), "Enterprise Resource Planning", Pearson Education

- 1. Motiwala (2009), Enterprise Resource Systems, Pearson Education
- Alexis Leon (2008), Enterprise Resource Planning, TMH, New Delhi
- 3. Venugopal Rao (2009), Enterprise Resource Planning and MIS, Excel Publishing
- 4. Rajesh Ray (2012), Enterprise Resource Planning", TMH, New Delhi.

## **III SEMESTER**

## RETAIL MANAGEMENT (PROFESSIONAL ELECTIVE – III)

Course Code: C3033 L T P C

3 1 - 3

## UNIT - I

**INTRODUCTION:** Advent of retailing, functions of retailing, types of retailing, customer buying behavior in retailing, retailing strategy, target market and retail format, growth strategies of retail in competitive markets.

#### UNIT - II

**MERCHANDISING PLANNING:** Meaning of merchandize planning, sources of merchandize, category management, busying systems to stores, allocation of merchandize.

## **UNIT - III**

**PRICING STRATEGIES:** Retail pricing strategies, approaches for setting pricing, pricing adjustments, using price to stimulate retail sales, promoting the merchandize, implementing and advertising plan.

#### **UNIT-IV**

**STORE MANAGEMENT:** Objectives of good store design, store layout, types of store layout. Space planning, merchandise presentation techniques and atmospherics, consumer behavior in retail marketing, retail store location, traffic flow and analysis, layout/design.

## UNIT - V

**LOCATION STRATEGIES:** Shopping centers, freestanding sites, location and retail strategies, factors affecting the demand for a region or trade area, factors affecting the attractiveness of a site.

#### **UNIT-VI**

**RETAILING IN INDIA:** The present Indian retail scenario, factors affecting retailing in India, region wise analysis of Indian retailing, retailing opportunities in India. CRM in retail management, prompt delivery, customer satisfaction after sales service etc.

## UNIT - VII

**RETAIL PLANNING:** Strategic retail planning process, factors to be considered for retail planning. Human resource & administrative strategy, designing the organizational structure for retail firm, retail organization structures.

## **UNIT - VIII**

**FRANCHISING:** Concept of franchising, evaluation of franchising, type of franchisees, Problems associated with franchisees,

## **TEXT BOOKS:**

1. Swapna Pradhan (2009), Retail Management, Tata Mc Graw Hill, New Delhi.

- 1. Lavy Weitz (2009), Retailing Management, Tata Mc Graw Hill, New Delhi.
- 2. Judy Strauss, Aclel .E, Ansary Raymond Frost (2009), E- Marketing, 3<sup>rd</sup> edition, Pearson Education, India.
- 3. S. D. Naidu, M. C. Raveendra (2010), *Marketing Management*, Students Helpline Publishing House Private Limited, Hyderabad.
- 4. Siva Kumar (2009), Retailing Management, Excel Publications, New Delhi.
- 5. Fernie (2009), Logistic and Retail Management, Kogan Page, New Delhi.

#### **III SEMESTER**

## FINANCIAL RISK MANAGEMENT (PROFESSIONAL ELECTIVE – III)

Course Code: **C3034**L T P C

3 1 - 3

## UNIT - I

**INTRODUCTION TO RISK MANAGEMENT:** Elements of uncertainty, Sources of risk, Types of risk, Implications of various risks for firm and limitations of risk management.

#### UNIT - II

**CORPORATE RISK MANAGEMENT:** Total risk and Expected cash flows, Evolution of risk management. Approaches to risk management, Risk Management process, Risk management guidelines, and Risk management in practice, Costs due to Risk.

## **UNIT - III**

**INTRODUCTION TO DERIVATIVES:** Historical perspective, Types of Derivatives & Features, Derivatives Trading in India, Exchanges, the Mechanics of derivative.

## **UNIT - IV**

**DERIVATIVES MARKETS:** Introduction, The role of clearinghouses, Participants of Derivatives market and trading techniques. Concept of Credit Derivatives, **Hedging Tools:** Forwards, Futures, Options, Swaps and Hybrids.

## **UNIT-V**

**FUTURES:** The fundamentals of futures contract; Overview, Types of futures, Mechanics of future trading, Major characteristics, Exchange organization, Trading process, Pricing Models, Hedging and Speculation with Commodity futures, Interest rate futures, Currency futures and Stock Index futures. Optimal hedge ratio, Pricing of Index Futures Contracts, Stock Index Arbitrage, Applications of Index Futures and Beta Management.

## **UNIT - VI**

**OPTIONS:** Overview, Generic options, factors affecting option prices, Types of options; Interest rate options, Currency options and Trading strategies, Option pricing models, Options on futures contracts.

## **UNIT - VII**

Elementary Investment strategies, Complex Investment Strategies, Covered Call Writing, Protective Put, Straddles and Strangles, Spreads, Evaluation of Option Based Investment Strategies, Risk Associated with Options, Options Sensitivities.

## UNIT - VIII

**SWAPS:** Evolution of swap market, Swap terminology and structures of standard coupon and currency swaps, Motivations underlying swaps; other types of swaps: Commodity Swaps and Equity Swaps, Mechanics of swap transactions, Application and Limitations of swaps.

## **TEXT BOOK**

- 1. Introduction to Futures & Options Hull, John C. Prentice Hall
- 2. Commodity and Financial derivatives, S.Kevin, PHI

## **REFERENCES**

- 1. Options and Futures Dubufsky, David A. McGrawHill
- 2. Futures and Options Edwards, Franklin R / M, Cindy W. McGrawHill
- 3. Financial Derivatives Redhed, Keith. Prentice Hall India

#### **III SEMESTER**

## PERFORMANCE MANAGEMENT (PROFESSIONAL ELECTIVE – III)

Course Code: **C3035**L T P C

3 1 - 3

## UNIT - I

**PERFORMANCE MANAGEMENT**: Concept, objectives, scope, and emerging significance of PMS, performance management system cycle.

## UNIT - II

**PERFORMANCE PLANNING**: Performance monitoring and coaching, performance measurement and team work, performance linked reward and development plan.

## **UNIT - III**

**GOAL SETTING AND PERFORMANCE TARGETS:** Performance planning, linking individual and team goals to organizational goals.

## **UNIT - IV**

**PERFORMANCE ANALYSIS**: Objectives, factors influencing performance analysis, key result areas, key performance areas, key performance indicators.

#### UNIT - V

**PERFORMANCE MEASUREMENT**: Modern methods of performance appraisal, 360 - degree appraisal, behavioral anchored rating scales (BARS), self-appraisal, assessment centers, potential appraisal, and balance score card, HR score card.

## **UNIT-VI**

**ENHANCING EMPLOYEE PERFORMANCE:** Employee counseling need, process, forms of counseling, pre requisites for effective counseling, performance review counseling (PRC).

## **UNIT - VII**

ENHANCING EMPLOYEE PERFORMANCE: Competency mapping, identification of skill gap.

## UNIT - VIII

ANNUAL STOCK TAKING: Mentoring employee development, rewards and recognition, team performance.

## **TEXT BOOKS:**

1. Prem Chadha (2003), Performance Management, Macmillan India, New Delhi.

- 1. T. P. Surya Chandra Rao, A. S. Roopa (2011), *Performance Management*, Students helpline Publishing House Private Limited, Hyderabad.
- 2. Kandula (2009), Performance Management, Prentice Hall of India, New Delhi, India.
- 3. V. S. P. Rao (2006), *Human Resource Management*, 2<sup>nd</sup> edition, Excel Books, New Delhi.
- 4. T. V. Rao (2008), *Performance Management and Appraisal Systems,* Response Publishers, New Delhi.
- 5. Dinesh K. Srivastava (2005), Strategies for performance management, Excel Books, New Delhi.

#### **III SEMESTER**

## INFORMATION SYSTEMS, CONTROL AND AUDIT (PROFESSIONAL ELECTIVE – III)

Course Code: **C3036**L T P C

3 1 - 3

## UNIT - I

**OVERVIEW OF INFORMATION SYSTEM AUDITING**: Effect of computers on internal controls, effects of computers on auditing, foundations of information systems auditing, conducting an information systems audit.

## UNIT - II

**THE MANAGEMENT CONTROL FRAMEWORK-I**: Introduction, evaluating the planning function, evaluating the leading function, evaluating the controlling function, systems development management controls, approaches to auditing systems development, normative models of the systems development process, evaluating the major phases in the systems development process, programming management controls, data resource management controls.

#### **UNIT-III**

**THE MANAGEMENT CONTROL FRAMEWORK-II**: Security management controls, operations management controls quality assurance management controls.

## **UNIT - IV**

THE APPLICATION CONTROL FRAMEWORK-I: Boundary controls, input controls, communication controls.

#### UNIT - V

THE APPLICATION CONTROL FRAMEWORK-II: Processing controls, database controls, output controls.

#### **UNIT - VI**

**EVIDENCE COLLECTION**: Audit software, code review, test data, and code comparison, concurrent auditing techniques, interviews, questionnaires and control flowcharts. Performance management tools.

## **UNIT - VII**

**EVIDENCE EVALUATION**: Evaluating asset safeguarding and data integrity, evaluating system effectiveness, evaluating system efficiency. Information systems audit and management, managing the information systems audit function.

## UNIT - VIII

Case Study on information security and systems organizations.

## **TEXT BOOKS:**

- 1. Ron Weber (2009), Information Systems Control and Audit, Pearson Education, India.
- 2. James A. Hall (2008), Information Auditing and Assurance, Cengage Learning, New Delhi.

- 1. Davis (2007), Information Technology Auditing, Tata Mcgraw Hill, New Delhi.
- 2. S. A. Kelkar (2009), Software Project Management, Prentice Hall of India, New Delhi.
- 3. Royce (2006), Software Project Management, Pearson Education, New Delhi.

#### **IV SEMESTER**

## **ENTREPRENEURSHIP DEVELOPMENT**

Course Code: **C3037**L T P C

3 1 - 3

#### UNIT - I

**ENTREPRENEURSHIP:** Characteristics, qualities of an Entrepreneur, functions of entrepreneur, forms of entrepreneurship. Creativity and the Business idea – Sources of new ideas, methods of generating ideas, creative problem solving, Opportunity Recognition – product planning and development process, E-commerce and Business startup, Role of Entrepreneurship in Economic Development.

## UNIT - II

**LEGAL ISSUES FOR ENTREPRENEUR:** Legal Issues in setting up the Organization – Intellectual property – Patent, Trademark, Copyright and trade secret. Rights of intellectual property owner, Issues related to patent, trademark and copyright infringement, Licensing, Product Safety and Liability, Insurance and Contract.

#### UNIT - III

**PROJECT MANAGEMENT AND APPRAISAL:** Meaning, classification of project, Project selection process, Project life cycle. Project Report – Definition, content of project report, Project Appraisal – Definition, methods of Project appraisal, Significance of project appraisal.

## **UNIT-IV**

**INSTITUTIONAL SUPPORT:** Financing Institutions – IDBI, NABARD, SIDBI and IFCI, Promoting Institutions – DICs, NSIC, SIDO, Industrial Estates and KVICs.

#### UNIT - V

**ENTREPRENEURIAL STRATEGY:** New Entry – Meaning, Generation of New entry opportunity, Assessing the attractiveness of new entry opportunity, Entry strategy for new entry exploitation, Risk reduction strategies for new entry exploitation.

## UNIT - VI

**INTRODUCTION TO BUSINESS ETHICS:** Definition of Ethics, necessity for business ethics, basic principles in ethics, nature and theory of ethics, need for ethical guideline, salient issues in ethics and commerce, ethics as a luxury, earlier attempts at ethics in industry, justification for ethics, corporate climate audits.

## **UNIT - VII**

**UNDERSTANDING CORPORATE GOVERNANCE:** Corporate governance, Capitalism at crossroads, Historical perspective of corporate governance, issues of corporate governance, Theoretical basis of corporate governance, corporate governance mechanisms, corporate governance models, Indian governance model, G ood corporate governance, corporate governance committees, OECD principles, Indian committee, the confederation of Indian industry's initiative.

## **UNIT - VIII**

**CORPORATE SOCIAL RESPONSIBILITY:** System concept of business society, social responsibility, social responsibility tools, approaches to ethics, corporate social accountability, business in a social world ethics and social responsibility, professional ethics, ethics of practicing company secretaries, ethical investing.

## **TEXT BOOKS:**

- 1. Robert D. Hisrich, Michael P. Peters, Decin A. Shephered(2009), *Entrepreneurship*, Tata Mc Graw Hill, New Delhi. **REFERENCE BOOKS:**
- 1. Fernando A.C. (2009), Corporate Governance: Principles, Policies and Practices, Pearson Education, New Delhi.
- 2. Ronald D Francis, Mukti Mishra, Business ethics An Indian Perspectives, Tata McGraw-Hill, New Delhi.
- 3. Bholanath Dutta (2009), Entrepreneurship, Excel Publication, New Delhi, India.
- 4. Mathew, J. Manimala (2009), Entrepreneurship Theory at the Crossroads, Wiley India, New Delhi, India.
- 5. N. Venkat Rao (2011), *Entrepreneurship and good governance*, Students Helpline Publishing House Private Limited, Hyderabad.
- 6. Tabarrok (2009), Entrepreneurial Economics, Oxford University Press, New Delhi.
- 7. Jain (2009), Hand Book of Entrepreneurs, Oxford University Press, New Delhi.

#### **IV SEMESTER**

## INTERNATIONAL MARKETING (PROFESSIONAL ELECTIVE – IV)

Course Code: C3038 L T P C 3 1 - 3

## UNIT - I

**INTERNATIONAL MARKETING:** Scope and significance of international marketing, the strategic importance of international marketing, difference between international and domestic marketing. Need for international trade, trends in foreign trade. International market environment, business customs in international market.

#### UNIT - II

**CANALIZING AND TARGETING INTERNATIONAL MARKET OPPORTUNITIES:** Regional market characteristics, marketing in transitional economies and third world countries, international market segmentations and targeting.

#### **UNIT - III**

**INTERNATIONAL MARKET ENTRY STRATEGIES:** Indirect exporting, domestic purchasing, direct exporting, foreign manufacturing strategies without direct investment, foreign manufacturing strategies with direct investment. Entry strategies of Indian firms.

#### **UNIT-IV**

**INTERNATIONAL PRODUCT MANAGEMENT:** International product positioning, product saturation levels in global markets, international product life cycle, geographic expansion, strategic alternatives. New products in international marketing, product in culture, brands in international market.

## **UNIT-V**

**INTERNATIONAL MARKETING CHANNELS:** Channels, distribution structures, distribution patterns, factors effecting choice of channels challenges in managing an international distribution strategy, selecting foreign country market intermediaries. The management of physical distribution of goods.

## UNIT - VI

**PRICING AND PROMOTION FOR INTERNATIONAL MARKETS:** Environmental influences on pricing decisions, grey market goods, transfer pricing, global pricing, policy alternatives.

## **UNIT - VII**

**GLOBAL PROMOTION:** Global promotional mix, advertising, personal selling and sales promotion strategies for global markets, public relations and publicity, sponsorship promotion.

## **UNIT - VIII**

**EXPORT POLICY DECISIONS OF A FIRM:** EXIM policy of India, export costing and pricing, export procedures and export documentation, export assistance and incentives in India. Global trade fairs and exhibitions. Internet as a marketing tool in global marketing.

## **TEXT BOOKS:**

1. Keegan (2009), Global marketing management, Pearson Education, India.

- 1. Philip R. Cateora, John L. Graham (2009), *International Marketing,* Tata Mc graw Hill, New Delhi.
- 2. R. Aryasri, S. D Naidu (2011), *International Marketing*, Students helpline Publishing House Private Limited, Hyderabad.
- 3. Dana Nicoleta Lascu (2009), International Marketing, Wiley India, New Delhi.
- 4. Vasudeva (2006), International Marketing, Excel Publications, New Delhi.
- 5. Francis cherunillum (2009), International marketing, Himalaya Publications, New Delhi.

#### **IV SEMESTER**

## BANKING AND INSURANCE (PROFESSIONAL ELECTIVE – VI)

Course Code: **C3039**L T P C

3 1 - 3

#### UNIT - I

**BASICS OF BANKING AND THE INDIAN PICTURE:** Origin of Banks, Meaning and definition of Banks, Features of a Bank, Types/kinds of banks, the history of Indian Banking Industry.

## UNIT - II

**BANKING CONTENT**: Legal Aspects of Banking Operations, Cash laws on responsibility of paying /collecting banker Indemnities /guarantees-scope and application-obligations of a banker-precautions and rights-laws relating to bill finance, LC and Deferred payment guarantees

## **UNIT - III**

**BANKING LAW:** Valuation of securities-modes of charging securities-lien, pledge, mortgage, hypothecation, registration of firms/companies, creation of charge and satisfaction of charge, Banking related laws, Provisions of Bankers Book Evidence Act, Special features of recovery of Debt due to banks and Financial Institutions Act, 1993, The securitization and reconstruction of Financial Assets and Enforcement of Security Interest Act, 2002.

#### UNIT - IV

**INTRODUCTION TO INSURANCE:** Meaning, definition, nature, functions, evolution of insurance, general principles or essentials of insurance contract, specific principles of insurance contract, miscellaneous principles.

#### UNIT - V

**CLASSIFICATION OF INSURANCE:** Introduction, classification on the basis of nature of insurance, introduction to life insurance, practical aspects of life insurance, introduction to general insurance, fire insurance.

## UNIT - VI

**IRDA AND INSURANCE BUSINESS**: Introduction, brief profile of IRDA and its functioning, legal dimensions of insurance, insurance act 1938, life Insurance corporation act 1956, general insurance business (nationalization) act 1972, and Consumer Protection Act 1986.

## **UNIT - VII**

**SOCIAL SECURITY PROGRAMS IN DEVELOPED COUNTRIES**: Social security schemes in India implemented through LIC of India, emerging needs in India.

## **UNIT - VIII**

**MANAGEMENT OF INSURANCE COMPANIES**: Functions and organizations of insurers, product design, development, underwriting, claims management, insurance pricing, insurance marketing, financial management in insurance companies, reinsurance, information technology in insurance.

## **TEXT BOOKS:**

- 1. Maheshwari, S.N. and Maheshwari, S.K. (2005), Banking Law and Practice
- 2. Arthur Williams (2009), Risk Management and Insurance, McGraw Hill, New Delhi, India.

- 1. Ram Mohan (2011), *Risk Management and Insurance*, Studentshelpline Publishing House Private Limited, Hyderabad.
- 2. Emmet J Vaubhan (2009), Fundamentals of Risk and Insurance, Wiley-India.
- 3. Harrington (2009), Risk Management and Insurance, McGraw Hill, India.
- 4. P. K. Gupta (2009), Insurance and Risk Management, Himalaya Publishing House, New Delhi.

#### **IV SEMESTER**

## INDUSTRIAL RELATIONS (PROFESSIONAL ELECTIVE – IV)

Course Code: **C3040**L T P C

3 1 - 3

#### UNIT - I

**INDUSTRIAL RELATIONS:** Economy and the labour force in India, approaches to industrial relations, industrial relations in comparative framework, employer organizations - introduction, origin and growth. Historical background of industrial relations in India, influencing factors of IR in enterprise and the consequences.

## **UNIT - II**

**TRADE UNIONS:** Introduction, definition and objectives, growth of trade unions in India trade unions act, 1926 and legal framework, union recognition, union problems, employees association -introduction ,objective membership, financial status.

## **UNIT-III**

**COLLECTIVE BARGAINING:** Nature and legal frame work of collective barging, levels of bargaining and agreements, change in the labour, management relations in the post, liberalized India, changes in the legal frame work of collective barging, negotiated flexibility, productivity bargaining, improved work relations, public sector barging and social security, negotiating techniques and skills, drafting of an agreement.

#### **UNIT-IV**

**TRIPARTISM AND SOCIAL DIALOGUE:** Types and levels of Tripartism, social dialogue and the reform process, strengthening tripartite social dialogue, role of government in industrial relations.

## UNIT - V

**FACTORIES ACT**: Factories act 1948; Contract Labour (regulation and abolition) Act 1970, A.P shops and Establishments Act 1988.

## **UNIT - VI**

**LABOR LEGISLATION-I**: Worker's compensation Act, 1923, ESI Act, 1948, The Payment of Wages Act, 1936, Minimum Wages Act, 1948, The Payment of Bonus Act, 1965, National Wage Policy.

## **UNIT - VII**

**EMPLOYEE GRIEVANCES**: Grievance handling, employee grievances, causes of grievances, conciliation, arbitration and adjudication procedural aspects for settlement of grievances, code of discipline.

## **UNIT - VIII**

**INDUSTRIAL DISPUTES**: Meaning, nature and scope of industrial disputes, cases and consequences of industrial disputes, prevention and settlement of industrial disputes in India. Industrial dispute act-1947.

## **TEXT BOOKS:**

1. P.R.N.Sinha, Indu Bala Sinha, Seema Priyadarshini Shekar (2004), *Industrial Relations, Trade Unions and Labour Legislations*, Pearson Education, India.

- 1. Shamshuddin Shaik (2011), Management of Industrial Relations, Students helpline Publishing House Pvt. Ltd., Hyderabad.
- 2. V. S. P. Rao (2002), Human Resource Management: Text & Cases, Anurag Jain, New Delhi.
- 3. R. S. Dwivedi (2002), *Managing Human Resources/Personnel Management in Indian enterprises*, Galgotia Publishing Company, New Delhi.
- 4. B D. Sing (2009), *Industrial Relations and Labor Laws*, Excel Books, New Delhi.

#### **IV SEMESTER**

## DECISION SUPPORT SYSTEM (ELECTIVE – IV)

Course Code: **C3041**L T P C

3 1 - 3

#### UNIT - I

MIS AND ITS ROLE IN ORGANIZATIONS: Open systems and closed systems DSS its relation to MIS, characteristic role of DSS as different from MIS in an organization, expert DSS and its role as an aid to management decision process.

## UNIT - II

**DETERMINISTIC MODELS**: Models required to cope with uncertainty, probabilistic models and fuzzy sets, fuzzy DSS and fuzzy expert DSS.

#### **UNIT - III**

**APPLICATION OF DSS:** Some functional areas of management like finance, marketing, production planning and control etc.

## **UNIT-IV**

NON-OPTIMIZING MODELS OF DSS: Simulation techniques and Monte- Carlo methods.

## UNIT - V

**APPLICATION OF DSS**: Technical feasibility and financial viability of DSS, advantages and limitations of DSS contemporary practices.

## **UNIT - VI**

**INTRODUCTION TO ARTIFICIAL INTELLIGENCE (AI)**: An overview of AI, AI technologies in business, domains in AI, neural networks.

## **UNIT - VII**

**FUZZY LOGIC SYSTEMS IN BUSINESS**: Virtual Reality, Intelligent agents, expert system and its components, applications of expert system, developing expert systems, value of expert systems.

## **UNIT - VIII**

Case study on how the decisions derived through artificial intelligence will augment the quality of decision support system.

## **TEXT BOOKS:**

1. V.S. Janaki Raman (2009), Decision Support System, Prentice Hall of India, New Delhi.

- 1. Mallah (2002), Decision Support and Data Warehouse Systems, Tata Mc Graw Hill, New Delhi.
- 2. Turbon (2010), Decision Support Systems and Intelligent Systems, Pearson Education, India.
- 3. George M Marakas (2010), Decision Support Systems in the 21st Century, 2<sup>nd</sup> edition, Pearson Education, New Delhi.

#### **IV SEMESTER**

## SALES AND DISTRIBUTION MANAGEMENT (PROFESSIONAL ELECTIVE – V)

Course Code: **C3042**L T P C

3 1 - 3

#### UNIT - I

**INTRODUCTION:** Nature, scope and meaning of sales management, evaluation of sales management, roles, types and skills of sales managers, sales objectives, strategies and tactics, emerging trends sales management, linking sales and distribution management, psychology and selling-buying decisions, sales knowledge and sales related marketing policy's-sales process, transactional and relationship selling.

#### **UNIT-II**

**MANAGEMENT OF SALES-I:** Strategic planning, role of marketing and sales, marketing and personal selling strategies, sales strategy, developing sales forecast, forecasting approaches, sales budget, defining sales territories, procedures for designing territories, assigning territories to people managing territories, sales quotas.

## **UNIT - III**

**MANAGEMENT OF SALES-II:** Concept of sales organization, types of sales organization structures, specialization within sales organization, sizing and staffing the sales force, training and motivating sales force, compensating and leading sales force, sales force expenses, marketing audit, sales force audit, evaluation of sales organization, evaluating and controlling the performance of sales force.

#### **UNIT-IV**

**DISTRIBUTION MANAGEMENT:** Definition, need for distribution management, need for distribution channels, value addition of distribution management.

## **UNIT-V**

**MARKETING CHANNELS**: Channel formats, relationship of flows to service levels, channel levels, service channels, retailer as a sales man, trading /retail formats, e-tailing, wholesale functions and classification, major wholesaling decisions, distributors, dealers /stockists.

## **UNIT - VI**

**DESIGNING CHANNEL SYSTEMS:** Channel design factor, channel planning process, ideal channel structure, training, motivating and evaluating channel members, channel design comparison, implementation, and vertical integration.

## **UNIT - VII**

**CHANNEL MANAGEMENT**: Power and conflict, principles of channel management, channel information system, international sales and distribution management.

## **UNIT - VIII**

**SUPPLY CHAIN MANAGEMENT**: Global supply chains, supply chain management in global environment, global strategy, global purchasing, global logistics, global alliances, issues and challenges in global supply chain management.

## **TEXT BOOKS:**

1. Tanner (2009), Sales Management, Pearson Education, New Delhi, India.

- 1. Donald J. Bowersox, M. Bixby Looper (2008), *Strategic Management Marketing and channel management*, Tata Mc graw Hill, New Delhi.
- 2. G. Suneetha (2011), Sales and Distribution Management, Studentshelpline Publishing House Private Limited, Hyderabad.
- 3. Chunnawala (2009), Advertising, sales and performance management, Himalaya Publishing House, New Delhi.
- 4. S L. Gupta (2009), Sales and Distribution Management, Excel Books, New Delhi.

#### **IV SEMESTER**

## INTERNATIONAL FINANCE (PROFESSIONAL ELECTIVE – V)

Course Code: **C3043**L T P C

3 1 - 3

#### UNIT - I

**INTERNATIONAL FINANCIAL MANAGEMENT:** An overview, importance, nature and scope, theories of international business, international business methods, recent changes and challenges in IFM.

## UNIT - II

**INTERNATIONAL FLOW OF FUNDS:** Balance of payments, (BOP), fundamentals of BOP, accounting components of BOP, factors affecting on international trade flows, agencies that facilitate international flows, Indian BOP trends.

#### **UNIT - III**

**INTERNATIONAL MONETARY SYSTEM:** Evaluation, gold standard, Bretton woods system, the flexible exchange rate regime, evaluation of floating rates, the current exchange rate arrangements, the economic and monetary unions (EMU).

## **UNIT-IV**

**FOREIGN EXCHANGE MARKETS:** Function and structure of the forex markets, major participants, types of transactions, and settlement dates, foreign exchange quotations, process of arbitrage, speculation in the forward market, Currency futures and options markets.

#### **UNIT-V**

**EURO MARKETS:** Overview of euro market, euro currency market, euro credit market, euro bond market, international stock market.

## **UNIT - VI**

**EXCHANGE RATES:** Measuring exchange rate movements, factors influencing exchange rates, government influence on exchange rate, exchange rate systems, managing foreign exchange risk, international arbitrage and interest rate parity, relationship between inflation and interest rates and exchange rates, purchasing power parity, international fisher effect, fisher effect.

## **UNIT - VII**

**LONG TERM ASSET LIABILITY MANAGEMENT:** Foreign direct investment, international capital budgeting, international capital structure and cost of capital, international portfolio management, international financing, equity, bond financing, parallel loans.

## UNIT - VIII

**SHORT TERM ASSETS AND LIABILITY MANAGEMENT:** International cash management, accounts receivables management, inventory management, payment methods of international trade, trade finance methods, export import bank of India, recent amendments in EXIM policy, regulations and guide lines.

## **TEXT BOOKS:**

1. P. G. Apte (2009), International Financial Management, Tata Mc Graw Hill, New Delhi.

- 1. Jawahar Babu (2011), *International Financial Management*, Studentshelpline Publishing House Private Limited, Hyderabad.
- 2. V. A. Avadhani (2008), International Financial Management, Himalaya Publishing House, Hyderabad.
- 3. Srivastava (2009), Multinational Financial Management Excel Publications, Hyderabad.

#### **IV SEMESTER**

## STRATEGIC HUMAN RESOURCE MANAGEMENT (PROFESSIONAL ELECTIVE – V)

Course Code: **C3044**L T P C

3 1 - 3

#### UNIT - I

**HUMAN RESOURCE MANAGEMENT:** Human resource management definition, Models of HRM, Aims of HRM, Characteristics of HRM.

**STRATEGY**: Strategy definition, Concept of strategy, Fundamentals of strategy, Formulation of strategy.

#### UNIT - II

**STRATEGIC HUMAN RESOURCE MANAGEMENT:** Strategic HRM definition, Meaning of strategic HRM, Aims of strategic HRM, Approaches to strategic HRM, Limitations to the concept of Strategic HRM.

HR STRATEGIES – HR strategies defined, types of HR strategies, criteria for an effective HR strategy.

## **UNIT - III**

**FORMULATION AND IMPLEMENTING HR STRATEGIES:** Fundamental process considerations, characteristics of the process, developing HR strategies, setting out the strategy, conducting a strategic review, implementing HR strategies.

#### **UNIT-IV**

**IMPROVING BUSINESS PERFORMANCE THROUGH STRATEGIC HRM**: Impact of HR on Organizational performance, Impact of strategic HRM concept on practice.

**ROLES IN STRATEGIC HRM:** Strategic role of top management, Strategic role of front-line management, Strategic role of the HR director, Strategic role of HR specialist.

## UNIT - V

**STRATEGIES FOR IMPROVING ORGANIZATIONAL EFFECTIVENESS:** Strategies for improving organizational effectiveness, Strategies for organizational development, Strategies for organizational transformation, Strategies for culture management, Strategies for knowledge management, commitment strategy, strategies for developing climate of trust, quality management strategies, continuous improvement strategies, customer service strategy.

## **UNIT - VI**

**RESOURCING STRATEGY:** Resourcing strategy definition, Objectives of resourcing strategy, Strategic HRM approach to resourcing, Integrating business and resourcing strategies, Bundling resourcing strategies and activities, Components of employee resourcing strategy, Human resource planning, Resourcing plans, Retention strategy, Flexibility strategy, Talent management strategy.

## **UNIT - VII**

**LEARNING AND DEVELOPMENT STRATEGY:** Strategic HRD, Strategies for creating a learning culture, Organizational learning strategies, Learning organization strategy, Individual learning strategies.

**STRATEGIES FOR MANAGING PERFORMANCE** – Performance Management definition, Purpose of performance management, Scope of performance management strategy, Process of performance management.

## **UNIT - VIII**

**REWARD STRATEGY:** Reward strategy definition, characteristics of reward strategy, structure of reward strategy, content of reward strategy, guiding principles, developing reward strategy, effective reward strategies, reward strategy and line management capability.

**EMPLOYEE RELATIONS STRATEGY:** Employee relations strategy definition, concerns of employee relations strategy, strategic directions, background to employee relations strategies, HRM approach to employee relations, policy options, formulating employee relations strategies, partnership agreements, employee voice strategies.

## **TEXT BOOKS:**

1. Michael Armstrong, Strategic Human Resource Management A Guide to Action, KOGAN PAGE, London and

## Philadelphia.

- 1. Tanuja Agarwala, (2007), Strategic HRM, Oxford University Press
  - 2. Armstrong M & Baron A (2006) Handbook of Strategic Human Resource Management, Jaico Books India.

#### **IV SEMESTER**

## DATA MINING AND DATA WAREHOUSING (PROFESSIONAL ELECTIVE – V)

Course Code: **C3045**L T P C

3 1 - 3

#### UNIT - I

**MANAGING DATA**: Individual data management, organizational data management, components of organizational memory, evaluation of database technology.

## UNIT - II

**FILE ORIENTED SYSTEMS**: Meeting the need for random access processing information as resource, other limitations of traditional file systems, data base systems, hierarchical network model systems, relational database systems, database systems, hardware, software, data, people and relationship of the four system components.

## **UNIT - III**

**DATABASE SYSTEMS IN THE ORGANISATIONS**: Data sharing and data bases, sharing data between functional units, sharing data between different levels of users, sharing data between different locations, the role of the data base, strategic data base planning, the need for data base planning, the data base project, the data base development life cycle(DDLC).

## **UNIT-IV**

**RISKS AND COSTS OF DATABASE**: Organizational conflicts, development project failures, system failure, overhead costs, need for sophisticated personnel, separating physical and logical data representation, client / server data base architecture, three level data base architecture.

#### UNIT-V

**DATA WAREHOUSING INTRODUCTION**: What is a data warehouse, who uses data warehouse, need for data warehouse, and applications of data warehouse concepts.

## **UNIT-VI**

**THE DATA WAREHOUSE DATA BASE:** Context of data warehouse data base, data base structures, organizing relational data warehouse, multi-dimensional data structures, choosing a structure, getting data into the data warehouse, extraction, transformation, cleaning, loading and summarization.

## UNIT-VII

**ANALYZING THE CONTEXTS OF THE DATA WAREHOUSE**: Active analysis, user queries, OLAP, OLAP software architecture, web based OLAP, general OLAP product characteristics, automated analysis, data mining, creating a decision tree, correlation and other statistical analysis, neural networks, nearest neighbor approaches, putting the results to use.

## **UNIT-VIII**

Case study on enterprise data base system using data warehousing OLAP.

## **TEXT BOOKS:**

1. George M Markas (2009), Modern Data Warehousing, Mining and Visualization, Pearson Education, New Delhi.

- 1. Bharat Bushan Agarwal (2009), Data Mining and Data Ware Housing, University Science Press, New Delhi.
- 2. Gary W Hansen, James V Hansen(2000), Data Base Management and Design, 2<sup>nd</sup> edition, Prentice Hall of
- 3. India, New Delhi.
- 4. Hector Garcia, Molina, Jeffrey D. Ullman, Jennifer Widom (2001), Data Base System Implementation, Pearson Education, India.

## **IV SEMESTER**

## ADVERTISING AND BRAND MANAGEMENT (PROFESSIONAL ELECTIVE – VI)

Course Code: **C3046**L T P C

3 1 - 3

#### UNIT - I

**UNDERSTANDING INTEGRATED MARKETING COMMUNICATION:** Introduction, Integrated Marketing Communication, and Integrated Marketing Communication as an Integral part of Marketing

#### UNIT - II

**UNDERSTANDING CONSUMER BEHAVIOR:** Understanding the Communication process, Communication Mix.

#### **UNIT - III**

**BUDGETING, OBJECTIVES AND EVALUATION OF IMC:** Setting Communication Objectives, DAGMAR Approach to setting objectives and measuring advertising effectiveness, allocating the Marketing Communication Budget, Conducting research to measure communication effectiveness.

## **UNIT - IV**

**MARKETING COMMUNICATION MIX I:** Creative Execution in Advertising, Decision in Print, and Execution on Radio, Execution on online and television, getting that 'Big Idea' of creativity.

#### UNIT - V

**MARKETING COMMUNICATION MIX II:** Sales Promotion, Direct Marketing, Personal Public Relations, Publicity and Corporate Advertising.

## **UNIT - VI**

**UNCONVENTIONAL PROMOTIONAL MEDIA:** Sponsorships, Mobile Advertising, Word Of Mouth, Village Farmers, Out of Home Media, World Wide Web Communications.

## **UNIT - VII**

**SOCIAL ASPECTS OF ADVERTISING:** Social Aspects of Advertising and Promotion Federal Regulation of Advertising, regulations of Advertising and Promotion in India, regulation of other Promotional Areas, Social and Ethical Criticisms of Advertising.

## **UNIT - VIII**

**ETHICAL ASPECTS OF ADVERTISING**: Truth in Advertising, Advertising to children, advertising controversial products, Social Aspects of Advertising.

## **TEXT BOOKS:**

1. Krutishah, Alan D'Souza (2012), Advertising and promotions on IMC Perspective, TMH

- 1. Jaishri Jethwaney, Shruthi Jain (2012), Advertising Management, Second edition Oxford.
- 2. George E Belch, Michael A Belch, Keyoor puravi (2013), Advertising and Promotions An Integrated Marketing Communications perspective, TMH.
- 3. Semenile, Allen, O Guinn, Kaufmann(2012), Advetising and Promotions, An Integrated brand approach, 6th edition, Cengage.
- 4. SHH Kazmi, Satish K.Batra(2011), Advertising & Sales Promotions, 3rd edition, Excel Books 2011.

## **IV SEMESTER**

## STRATEGIC INVESTMENT AND FINANCE DECISION (PROFESSIONAL ELECTIVE – VI)

Course Code: C3047 L T P C

3 1 - 3

#### UNIT - I

**INVESTMENT DECISIONS UNDER CONDITIONS OF RISK AND UNCERTAINTY:** Concepts of risk and uncertainty, risk analysis in investment decisions, risk adjusted rate of return, certainty equivalents, probability distribution of cash flows, decision trees, sensitivity analysis and Mont Carlo approach to simulation, investment decisions under capital constraints, capital rationing vs. portfolio, portfolio risk and diversified projects.

## **UNIT - II**

**TYPES OF INVESTMENTS AND DISINVESTMENTS:** Project abandonment decisions, evidence of IRR, multiple IRR, modified IRR, pure, simple and mixed investments. Lorie savage paradox, adjusted NPV and impact of inflation on capital budgeting decisions.

#### **UNIT-III**

**CRITICAL ANALYSIS OF APPRAISAL TECHNIQUES:** Discounted pay back, post payback, surplus life and surplus pay back, bail -out payback, return on investment, equivalent annual cost, and terminal value.

#### **UNIT-IV**

**INVESTMENT DECISIONS UNDER CAPITAL CONSTRAINTS:** Single period constraint, multi period capital constraint and an unresolved problem, NPV mean variance analysis, Hertz simulation and hillier approaches, significance of information and data bank in project selection.

#### **UNIT-V**

**INTERNATIONAL CAPITAL STRUCTURE:** Leverage effect and shareholders' risk, capital structure planning and policy, financial options and value of the firm, dividend policy and value of the firm, Modigliani Millar model, Hamada model of market risk, the tradeoff models and agency costs.

## UNIT - VI

**MERGER STRATEGY:** Theories of mergers, horizontal and conglomerate mergers, merger procedure, valuation of firm, financial impact of merger, merge and dilution, effect on earnings per share, merger and dilution effect on business control.

## **UNIT - VII**

**STRATEGIC ANALYSIS OF SELECTED INVESTMENT DECISIONS:** Lease financing, leasing vs. operating risk, barrowing vs. procuring. Hire purchase and installment decisions.

## **UNIT - VIII**

**TURNAROUND STRATEGIES:** Corporate restructuring, distress restructuring strategy, sell offs, spin offs, leveraged buyouts.

## **TEXT BOOKS:**

1. Van Horn J C (2009), Financial Management and Policy, Prentice Hall of India.

- 1. Prasanna Chandra (2009), Financial Management Theory and Practice, Tata McGraw Hill, New Delhi, India.
- 2. V. Murali Krishna (2011), Strategic Investment and Finance Decision, Students helpline Publishing House Private Limited, Hyderabad.
- 3. M Y. Khan, P K. Jain(2008), Financial Management Text, Problems and cases, Tata McGraw Hill, New Delhi, India.
- 4. Alan Shapiro (2008), Capital Budgeting and Investment analysis, Pearson Education, New Delhi.

#### **IV SEMESTER**

## CHANGE MANAGEMENT (PROFESSIONAL ELECTIVE – VI)

Course Code: **C3048**L T P C

3 1 - 3

#### UNIT - I

**CHANGE MANAGEMENT:** Introduction , an over view of change, forces of change, types of change, change models, change programmes, change levers, change as growth, change as transformation, change as turnaround, value based change cases, a Hewlett Packard change story, managing a merger, an IBM change a story, transformational change from below and above, a McDonald's change story, responding to pressure.

#### UNIT - II

**MAPPING AND DIAGNOSING CHANGE:** The role of diagramming in system investigation, a review of basic flow diagramming techniques, systems relationships systems diagramming and mapping, influence charts, multiple cause diagrams, a multidisciplinary approach, cases chipping away at Intel, nestle, Boeing.

## UNIT - III

**CHANGE DIAGNOSIS & RESISTANCE TO CHANGE:** Diagnosis models and component analysis, diagnosing readiness to change, resistance to change, factors contributing to resistance, cognitive and effective processes, recognizing resistance, managers as resistors to change, suggestions to manage resistance, cases problems at Perrier, innovations at Wipro.

## **UNIT-IV**

**IMPLEMENTING CHANGE**: Organization development, meaning, nature and scope of OD, dynamics of planned change, person focused and role focused OD interventions, planning OD strategy, implementing change through OD, appreciative inquiry and sense making approaches, contingency approaches to implementing change, change at DuPont, British airways swipe card debacle, implementing Tata business excellence model in Tata steel.

#### UNIT - V

**LINKING VISION AND CHANGE:** Content of meaningful vision, strategies for communicating change, consolidating change, actions to consolidate to change, signs of consolidation of change, caution to be observed, cases, role of vision at mentor graphics.

## **UNIT - VI**

**NEGOTIATED CHANGE:** Change in the labour management relations in the post liberalized India, a review of the response of collective bargaining strategy to the challenges of globalization and the restructuring of enterprises in India, changes in the legal frame work of collective bargaining, negotiated flexibility, productivity bargaining, improved work relations, public sector bargaining and social security.

## **UNIT - VII**

**TEAM BUILDING**: Nature and importance of teams, team vs. groups, types of teams, characteristics of virtual teams, team building life cycle, role of managers as linking pins, team building skills, perspectives on effectiveness of team working.

## **UNIT - VIII**

**VIRTUAL TEAMS:** High performance teams, self-managing teams, building team relationships, empowered teams, leadership on teams, managing cross cultural diversity in teams, group think as a decision making process, effective decision making techniques for teams and groups, role of change consultant, contemporary issues in managing teams.

## **TEXT BOOK:**

1. Robert A Paton, James McCalman (2000), *Change Management: A Guide to Effective Implementation*, 2<sup>nd</sup> edition, Response Books, New Delhi.

- 1. A Santhosh Roopa (2011), Management of Change, Studentshelpline Publishing House Private Limited, Hyderabad.
- 2. Mirza S. Saiyadan (2003), Organisational Behaviour, Tata Mcgraw Hill, New Delhi.
- 3. Sethi (2009), Orgnisational Transformation through Business Process Reengineering, Pearson Education, India.
- 4. S. Ramnarayan, TV Rao, Kuldeep Singh (2003), Organization Development, Response Books, New Delhi.
- 5. Joseph W. Weiss(2001), *Organisational Behaviour and Change Managing Diversity*, cross cultural dynamics and ethics, 2<sup>nd</sup> edition, Thomson Learning, New Delhi.

#### **IV SEMESTER**

## E - BUSINESS (PROFESSIONAL ELECTIVE – VI)

Course Code: **C3049**L T P C

3 1 - 3

#### UNIT - I

**INTRODUCTION TO E-COMMERCE:** Framework, architecture, benefits and impact of e-commerce, the anatomy of e-commerce applications, e-commerce consumer applications, e-commerce organization applications, e-commerce in India, prospects of e-commerce.

## UNIT - II

**NETWORK INFRASTRUCTURE FOR E-COMMERCE:** Intranet, extranet, internet backbone in India, ISP and services in India, OSI model, standards and overview of TCP/IP, internet security, ecommerce and internet.

## **UNIT - III**

**E-COMMERCE MODELS**: Business to business hubs, market places, business-to-business exchange, business to consumer, consumer to consumer, business to government, government to government.

#### UNIT - IV

**E - ADVERTISING AND MARKETING:** The new age of information based marketing, emergence of internet as a competitive advertising media, market research, weakness in internet advertising, e- advertising and marketing in India.

## UNIT - V

**ELECTRONIC PAYMENT SYSTEMS:** Introduction to payment systems, on-line payment systems, pre- paid e-payment system, postpaid e-payment system, and requirements metrics of a payment system.

## **UNIT - VI**

**ELECTRONIC DATA EXCHANGE (EDI):** Definitions and applications, standardization and EDI, EDI legal security and privacy issues, advantages and limitations of EDI.

## **UNIT - VII**

**E-SECURITY:** Securing the business on Internet, security policy, procedures and practices, transaction security, cryptology, digital signatures, security protocols for web commerce, e- CRM, CRM, what is e-CRM and its applications?

## **UNIT - VIII**

Case study on electronic data exchange, electronic payment systems.

## TEXT BOOKS:

1. Kenneth C. Laudon (2009), E-commerce, Pearson Education, New Delhi, India.

- 1. Jeffrey F. Rayport, Bernard J. Jaworski (2003), Introduction to E-commerce, Tata Mc Graw Hill, New Delhi.
- 2. Kamalesh K. Bajaj, Debjani Nag (2009), E-Commerce, the Cutting Edge of Business, Tata Mc Graw Hill, New Delhi.
- 3. P. T. Joseph (2009), E-Commerce, Prentice Hall of India, New Delhi.
- 4. Gary P. Schneider (2009), E Commerce, Cengage Learning, New Delhi.

# VAROHAMAN ESTO. 1999

## VARDHAMAN COLLEGE OF ENGINEERING

(AUTONOMOUS)

## **Undertaking by Students/Parents**

"To make the students **attend** the classes regularly from the first day of starting of classes and be aware of the **College regulations**, the following Undertaking Form is introduced which should be signed by both **student and parent**. The same should be submitted to the College Administrative Office."

I, Mr. / Ms. \_\_\_\_\_\_ joining I Semester / III Semester for the academic year 2015-2016 / 2016-2017 in Vardhaman College of Engineering, Hyderabad, do hereby undertake and abide by the following terms, and I will bring the **ACKNOWLEDGEMENT** duly signed by me and my parent and submit it to the Admin Office.

- 1. I will **attend** all the classes from the **joining day** of the College as per the timetable. In case, I do not turn up even after two weeks of starting of classes, I shall be **ineligible** to continue for the current academic year.
- 2. I will be regular and punctual to all the classes (theory/practical/drawing) and secure overall attendance of **not less than 75%** as stipulated by College/JNTUH. I am fully aware that an overall attendance of less **than 65% will make me lose one year.**
- 3. I will compulsorily follow the **dress code** prescribed by the college.
- 4. I will conduct myself in a highly **disciplined** and decent manner both inside the classroom and on campus, failing which suitable action may be taken against me as per the rules and regulations of the College.
- 5. I will concentrate on my **studies** without wasting time in the Campus/Hostel/Residence and attend all the **tests** to secure more than the minimum prescribed Class/Sessional Marks in each subject. I will submit the **assignments** given in time to improve my performance.
- 6. I will not bring **Mobile Phone** to the College campus and also, I will not involve in any form of **ragging** inside or outside the campus. I am fully aware that bringing mobile phone to the campus is not permissible and involving in Ragging is an **offence** and punishable as per JNTUH/UGC rules and the law.
- 7. I will **pay** tuition fees, examination fees and any other **dues** within the stipulated time as required by the Institution / authorities, failing which I will not be permitted to attend the classes.
- 8. I will **not cause or involve** in any sort of **violence or disturbance** both within and outside the college campus.
- 9. If I absent myself continuously for 3 days, my parents will have to meet the HOD concerned/ Principal.
- 10. I hereby acknowledge that I have received a copy of R15 Academic Rules and Regulations, Syllabus copy and hence, I shall abide by all the rules specified in it.

## **ACKNOWLEDGEMENT**

I have carefully gone through the terms of the undertaking mentioned above and I understand that following these are for my/his/her own benefit and improvement. I also understand that if I/he/she fail to comply with these terms, shall be liable for suitable action as per College/JNTUH rules and the law. I undertake that I/he/she will strictly follow the above terms.

**Signature of Student**